

NEW APPLICATION



0000052530

ARIZONA CORPORATION COMMISSION

Application and Petition for Certificate of Convenience and Necessity to Provide  
Intrastate Telecommunications Services

Mail original plus 10 copies of completed application to:

For Docket Control Only  
(Please Stamp Here)

Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007-2927

Please indicate if you have current applications pending  
in Arizona as an Interexchange reseller, AOS provider,  
or as the provider of other telecommunication services.

T-04112A-02-0451

Type of Service: \_\_\_\_\_

Docket No.: \_\_\_\_\_ Date: \_\_\_\_\_ Date Docketed: \_\_\_\_\_

Type of Service: \_\_\_\_\_

Docket No.: \_\_\_\_\_ Date: \_\_\_\_\_ Date Docketed: \_\_\_\_\_

A. COMPANY AND TELECOMMUNICATION SERVICE INFORMATION

(A-1) Please indicate the type of telecommunications services that you want to provide in Arizona and answer the appropriate numbered items:

- ☒ Resold Long Distance Telecommunications Services (Answer Sections A, B, C).
- ☒ Resold Local Exchange Telecommunications Services (Answer Sections A, B, C).
- ☒ Facilities-Based Long Distance Telecommunications Services (Answer Sections A, B, D).
- ☒ Facilities-Based Local Exchange Telecommunications Services (Answer Sections A, B, D, E)
- ☐ Alternative Operator Services Telecommunications Services (Answer Sections A, B)

(A-2) The name, address, telephone number (including area code), facsimile number (including area code), e-mail address, and World Wide Web address (if one is available for consumer access) of the Applicant:

**Xspedius Management Co. of Pima County, LLC**

**Tel: (337) 312-5240 Fax: (337) 310-2976**

(A-3) The d/b/a ("Doing Business As") name if the Applicant is doing business under a name different from that listed in Item (A-2):

**Not Applicable**

(A-4) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Management Contact:

**Chad Pifer, Director of Regulatory & Legal Affairs**      **Tel: (337) 361-4298 Fax: (337) 310-2976**  
**901 lakeshore Drive, Floor 2**      **e-mail: Chad.Pifer@xpedius.com**  
**Lake Charles, LA 70601**

(A-5) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Attorney and/or Consultant:

**Leila M. Baheri**      **Tel: (202) 955-9600**  
**Kelley Drye & Warren, LLP**      **Fax: (202) 955-9792 e-mail: lbaheri@kelleydrye.com**  
**1200 19<sup>th</sup> St., NW, Suite 500, Washington, DC 20036**

(A-6) The name, address, telephone number (including area code), facsimile number (including area code), E-mail address of the Applicant's Complaint Contact Person:

**Chad Pifer, Director of Regulatory & Legal Affairs**      **Tel: (337) 361-4298 Fax: (337) 310-2976**  
**901 lakeshore Drive, Floor 2**      **e-mail: Chad.Pifer@xpedius.com**  
**Lake Charles, LA 70601**

(A-7) What type of legal entity is the Applicant?

- ☐ Sole proprietorship
- ☐ Partnership:    \_\_\_\_\_ Limited, \_\_\_\_\_ General, \_\_\_\_\_ Arizona, \_\_\_\_\_ Foreign
- ☒ Limited Liability Company:    \_\_\_\_\_ Arizona, ☒ Foreign
- ☐ Corporation:    \_\_\_\_\_ "S", \_\_\_\_\_ "C", \_\_\_\_\_ Non-profit, \_\_\_\_\_ Arizona, \_\_\_\_\_ Foreign
- ☐ Other, specify: \_\_\_\_\_

(A-8) Please include "Attachment A":

Attachment "A" must include the following information:

1. A copy of the Applicant's Certificate of Good Standing as a domestic or foreign corporation, LLC, or other entity in the State of Arizona.
2. A list of the names of all owners, partners, limited liability company managers (or if a member managed LLC, all members), or corporation officers and directors (specify).
3. Indicate percentages of ownership.

(A-9) Include your Tariff as "Attachment B".

Your Tariff must include the following information:

1. Proposed Rates and Charges for each service offered (reference by Tariff page number).
2. Tariff Maximum Rate and Prices to be Charged (reference by Tariff page number).
3. Terms and Conditions Applicable to provision of Service (reference by Tariff page number).
4. Deposits, Advances, and/or Prepayments Applicable to provision of Service (reference by Tariff page number).
5. The proposed fee that will be charged for returned checks (reference by Tariff page number).

(A-10) Indicate the geographic market to be served:

- ☒ Statewide. (Applicant adopts statewide map of Arizona provided with this application).
- ☐ Other. Describe and provide a detailed map depicting the area.

(A-11) Indicate if the Applicant has been or if the Applicant is currently involved in any formal or informal complaint proceedings pending before any State or federal Regulatory Commission:

- ☐ Yes ☒ No

If "Yes", please provide the following information:

1. States in which the Applicant has been or is involved in proceedings.
2. Detailed explanations of the Substance of the Complaints.
3. Commission Orders that resolved any and all Complaints.
4. Actions taken by the Applicant to remedy and/or prevent the Complaints from re-occurring.

(A-12) Indicate if the Applicant has been or is currently involved in any civil or criminal investigations AND/OR had judgment entered against it in any civil matter or been convicted of any criminal acts related to the delivery of telecommunications services within the last five (5) years:

- ☐ Yes ☒ No

If "Yes", please provide the following information.

1. States involved in the judgments and/or convictions.
2. Reasons for the investigation and/or judgment.
3. Copy of the Court order, if applicable.

(A-13) Indicate if the Applicant's customers will be able to access alternative toll service providers or resellers via 1+101XXXX access.

☒ Yes

☐ No

(A-14) Is applicant willing to post a Performance Bond? Please check appropriate box(s).

☐ For Long Distance Resellers, a \$10,000 bond will be recommended for those resellers who collect advances, prepayments or deposits.

☒ Yes

☐ No

If "No", continue to question (A-15).

☐ For Local Exchange Resellers, a \$25,000 bond will be recommended.

☒ Yes

☐ No

If "No", continue to question (A-15).

☐ For Facilities-Based Providers of Long Distance, a \$100,000 bond will be recommended.

☒ Yes

☐ No

If "No", continue to question (A-15).

☐ For Facilities-Based Providers of Local Exchange, a \$100,000 bond will be recommended.

☒ Yes

☐ No

If "No", continue to question (A-15).

*Note: Amounts are cumulative if the Applicant is applying for more than one type of service.*

(A-15) If No to any of the above, provide the following information. Clarify and explain the Applicant's deposit policy (reference by tariff page number). Provide a detailed explanation of why the applicant's superior financial position limits any risk to Arizona consumers.

(A-16) Submit copies of affidavits of publication that the Applicant has, as required, published legal notice of the Application in all counties where the services will be provided.

Prior to issuance of the CC&N, the Applicant must complete and submit an Affidavit of Publication Form. Refer to Attachment C - Legal Notice Material (Newspaper Information, Sample Legal Notice and Affidavit of Publication).

**TO BE PROVIDED.**

(A-17) Indicate if the Applicant is a switchless reseller of the type of telecommunications services that the Applicant will or intends to resell in the State of Arizona:

☒ Yes

☐ No

If "Yes", provide the name of the company or companies whose telecommunications services the Applicant resells.

**Applicant will resell the services of Qwest and any other certificate carrier as necessary.**

(A-18) List the States in which the Applicant has had an application approved or denied to offer telecommunications services similar to those that the Applicant will or intends to offer in the State of Arizona:

**None.**

(A-19) List the States in which the Applicant currently offers telecommunications services similar to those that the Applicant will or intends to offer in the State of Arizona.

**None.**

(A-20) List the names and addresses of any alternative providers of the service that are also affiliates of the telecommunications company, as defined in R14-2-801.

**None.**

#### **B. FINANCIAL INFORMATION**

(B-1) Indicate if the Applicant has financial statements for the two (2) most recent years.

☐ Yes

☒ No

If "No," explain why and give the date on which the Applicant began operations.

**Applicant is a privately owned limited liability company and as such does not issue annual reports or submit any financial filings with the United States Securities and Exchange Commission, and is not under any obligation to prepare or release public financial statements and ownership information. Applicant has not yet commenced operations.**

(B-2) Include "Attachment D".

Provide the Applicant's financial information for the two (2) most recent years.

1. A copy of the Applicant's balance sheet.
2. A copy of the Applicant's income statement.
3. A copy of the Applicant's audit report.
4. A copy of the Applicant's retained earnings balance.
5. A copy of all related notes to the financial statements and information.

(B-3) Indicate if the Applicant will rely on the financial resources of its Parent Company, if applicable.

**Yes, Applicant will rely on the financial resources of its parent company, Xspedius Management Co., LLC.**

(B-4) The Applicant must provide the following information.

1. Provide the projected total revenue expected to be generated by the provision of telecommunications services to Arizona customers for the first twelve months following certification, adjusted to reflect the maximum rates for which the Applicant requested approval. Adjusted revenues may be calculated as the number of units sold times the maximum charge per unit.
2. Provide the operating expenses expected to be incurred during the first twelve months of providing telecommunications services to Arizona customers following certification.
3. Provide the net book value (original cost less accumulated depreciation) of all Arizona jurisdictional assets expected to be used in the provision of telecommunications service to Arizona customers at the end of the first twelve months of operation. Assets are not limited to plant and equipment. Items such as office equipment and office supplies should be included in this list.
4. If the projected value of all assets is zero, please specifically state this in your response.
5. If the projected fair value of the assets is different than the projected net book value, also provide the corresponding projected fair value amounts.

**TO BE PROVIDED.**

**C. RESOLD LONG DISTANCE AND/OR LOCAL EXCHANGE  
TELECOMMUNICATIONS SERVICES**

(C-1) Indicate if the Applicant has a resale agreement in operation

☐

Yes

☒

No

If "Yes", please reference the resale agreement by Commission Docket Number or Commission Decision Number.

**Applicant will assume the e.spire Agreement or Opt-In to a new Agreement prior to closing the Asset Sale Transaction.**

**D. FACILITIES-BASED LONG DISTANCE AND/OR FACILITIES BASED  
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES**

(D-1) Indicate if the Applicant is currently selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services in the State of Arizona. This item applies to an Applicant requesting a geographic expansion of their CC&N:

☐

Yes

☒

No

If "Yes," provide the following information:

1. The date or approximate date that the Applicant began selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services for the State of Arizona.
2. Identify the types of facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services that the Applicant sells in the State of Arizona.

If "No," indicate the date when the Applicant will begin to sell facilities-based long distance telecommunications AND/OR facilities-based local exchange telecommunications services in the State of Arizona:

**Applicant's parent company is currently finalizing the terms of a transaction to purchase the assets, including the customer base and accounts of ACSI Local Switched Services, Inc. d/b/a/ e.spire, a company authorized to provide intrastate telecommunications services in various states including Arizona. Once this transaction is finalized and all necessary regulatory approvals and authorizations are granted, Applicant will begin providing services shortly thereafter.**

(D-2) Check here if you wish to adopt as your petition a statement that the service has already been classified as competitive by Commission Decision:

☒

Decision # 64178

Resold Long Distance

☒

Decision # 64178

Resold LEC

☒

Decision # 64178

Facilities Based Long Distance

☒

Decision # 64178

Facilities Based LEC

**E. FACILITIES-BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES**

(E-1) Indicate whether the Applicant will abide by the quality of service standards that were approved by the Commission in Commission Decision Number 59241:

☒

Yes

☐

No

(E-2) Indicate whether the Applicant will provide all customers with 911 and E911 service, where available, and will coordinate with incumbent local exchange carriers ("ILECs") and emergency service providers to provide this service:

☒ Yes

☐ No

(E-3) Indicate that the Applicant's switch is "fully equal access capable" (i.e., would provide equal access to facilities-based long distance companies) pursuant to A.A.C. R14-2-1111 (A):

☒ Yes

☐ No



~~Parish~~  
County of Calcasieu  
State of Louisiana

\_\_\_\_\_  
**VERIFICATION OF  
MARK W. SENDA**  
\_\_\_\_\_

I, Mark W. Senda, being duly sworn upon oath, do hereby depose and state as follows:

1. My name is Mark W. Senda. I am employed by Xspedius Management Co., LLC ("Xspedius") as Chief Executive Officer. My business address is Xspedius Management Co., LLC, P.O. Box 1116, O'Fallon, MO 63366-1116. I am authorized by Xspedius to make this Verification on its behalf.

2. I declare that I have read the foregoing document and that the facts and any matters stated therein are true to the best of my knowledge, information, and belief.

FURTHER AFFIANT SAYETH NOT.

  
Mark W. Senda

SUBSCRIBED AND SWORN TO BEFORE ME this 14<sup>th</sup> day of June, 2002.

  
Notary Public

## **ATTACHMENT A**

**1. Certificate of good standing as a foreign corporation:** *TO BE PROVIDED.*

**2. List of all limited liability company managers:**

- ♦ James C. Allen
- ♦ Lawrence C. Tucker
- ♦ James Monroe III
- ♦ James F. Lynch
- ♦ Mark W. Senda

**ATTACHMENT B**

**ILLUSTRATIVE TARIFF**

Xspedius Management Co. of Pima County, LLC  
1(888)398-2274 or (301)617-4200

Arizona No. 1  
Original Title Page

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ACCESS SERVICES

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**XSPEDIUS MANAGEMENT CO. OF PIMA COUNTY, LLC**

**REGULATIONS AND SCHEDULE OF CHARGES**

**APPLYING TO PROVISION OF**

**INTRASTATE ACCESS SERVICES**

**WITHIN THE STATE OF ARIZONA**

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ACCESS SERVICES

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TABLE OF CONTENTS

	<u>Page</u>
TABLE OF CONTENTS	1-4
APPLICATION OF TARIFF	5
EXPLANATION OF SYMBOLS	6
2. REGULATIONS	13
2.1 Undertaking of the Company	14
2.1.1 Scope	14
2.1.2 Shortage of Equipment or Facilities	14
2.1.3 Terms and Conditions	15-16
2.1.4 Liability of the Company	16-20
2.1.5 Notification of Service-Affecting Activities	21
2.1.6 Provision of Equipment & Facilities	21-22
2.1.7 Non-routine Installation	23
2.1.8 Special Construction	23-24
2.1.9 Ownership of Facilities	24
2.2 Prohibited Uses	24
2.3 Obligations of the Customer	25
2.3.1 Obligations	25-26
2.3.2 Claims	26-27
2.3.3 Jurisdictional Reporting	27-29
2.4 Customer Equipment and Channels	30
2.4.1 In General	30
2.4.2 Station Equipment	30
2.4.3 Interconnection of Facilities	30-31
2.4.4 Inspections	31-32

---

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Vice President -- Regulatory Affairs  
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---

Issued: \_\_\_\_\_  
Effective: \_\_\_\_\_

---

ACCESS SERVICES

---

TABLE OF CONTENTS

	<u>Page</u>
2.5 Payment Arrangements	32
2.5.1 Payment for Service	32-33
2.5.2 Billing and Collection of Charges	34-37
2.5.3 Deposits	38-39
2.5.4 Refusal and Discontinuance of Service	39-42
2.5.5 Cancellation of Application for Service	43
2.6 Allowances for Interruptions in Service	44
2.6.1 Credit for Interruptions	44
2.6.2 Limitations on Allowances	45
2.6.3 Cancellation for Service Interruption	46
2.7 Cancellation of Service	46
2.8 Transfers and Assignments	46
2.9 Notices and Communications	47
3. ORDERING OPTIONS FOR ACCESS SERVICE	48
3.1 General	49
3.1.1 Ordering Conditions	49
3.1.2 Provision of Other Services	50
3.2 Access Order	51
3.2.1 Access Service Date Intervals	51-52
3.2.2 Access Service Request Modifications	52-56
3.2.3 Cancellation of an Access Service Request	56-57
3.2.4 Minimum Period of Service	57

---

By: James C. Falvey  
Vice President -- Regulatory Affairs  
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Columbia, Maryland 21046

---

Issued: \_\_\_\_\_  
Effective: \_\_\_\_\_

---

ACCESS SERVICES

---

TABLE OF CONTENTS

	<u>Page</u>
4. ACCESS SERVICE	58
4.1 General	59
4.2 Provision and Description of Access Service Arrangement	59-60
4.2.1 Featured Group D (FGD Access)	60
4.2.2 Manner of Provision	60
4.2.3 Rate Categories	60-63
4.2.4 Billing Validation Service	63
4.2.5 Design Layout Report	64
4.2.6 Acceptance Testing	64
4.2.7 Ordering Options and Conditions	64
4.2.8 Competitive Pricing Arrangements	64
4.3 Obligations of Company	65
4.3.1 Network Management	65-66
4.4 Obligations of the Customer	66
4.4.1 Report Requirements	66
4.4.2 Supervisory Signaling	66
4.4.3 Design of Access Services	67
4.5 Access Optional Features	67
4.5.1 Nonchargeable Optional Features	67
4.5.2 Chargeable Optional Features	67
4.5.3 Feature Group D Optional Features	68-70
5. ACCESS RATES	71
5.1 Description of Rates and Charges	72
5.1.1 Monthly Recurring Charges	72
5.1.2 Usage Rates	72
5.1.3 Non-recurring Charges	72

---

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7125 Columbia Gateway Drive, Suite 200  
Columbia, Maryland 21046

---

Issued: \_\_\_\_\_  
Effective: \_\_\_\_\_

---

ACCESS SERVICES

---

TABLE OF CONTENTS

	<u>Page</u>
5.2 Application of Rates	72
5.2.1 Direct Connect	72-73
5.2.2 Tandem Connect	73
5.2.3 8XX Number Translation Charge	73
5.3 Billing of Access Minutes	73-74
5.4 Rates and Charges	74
5.4.1 Service Implementation	74
5.4.2 Change Charges	74
5.4.3 Cancellation Charges	74
5.4.4 Switched Access	75
5.4.5 Chargeable Optional Features	77-78

---

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---

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Effective: \_\_\_\_\_



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ACCESS SERVICES

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate access services as defined herein within the State of Arizona by Xspedius Management Co. of Pima County, LLC, hereinafter referred to as the Company, subject to the jurisdiction of the Arizona Corporation Commission ("Commission").

---

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ACCESS SERVICES

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

C To signify changed regulation.

D To signify deleted material

I To signify a change in rates or charges resulting in an increase to a customer's bill

M To signify that material has been transferred from another page or place in the tariff

N To signify new rate or regulation.

R To signify a change in rates or charges resulting in a reduction to a customer's bill

S To signify reissued matter.

T To signify a change in text but no change in rate or regulation.

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ACCESS SERVICES

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DEFINITIONS

Certain terms used generally throughout this tariff for the Access Services of this Company are defined below.

Access Code: A uniform five or seven digit code assigned by the Company to an individual customer. The five digit code has the form 10XXX, and the seven digit code has the form 950-XXXX or 101XXXX.

Access Service or Switched Access Service: Access to the switched network of an Exchange Carrier for the purpose of originating or terminating communications. Access Service is available to carriers as defined herein.

Access Service Request (ASR): The industry service order format used by Access Service customers and access providers as agreed to by the Ordering and Billing Forum.

Access Tandem: An Exchange Carrier's switching system that provides a concentration and distribution function for originating or terminating traffic between local switching centers and customers' premises.

Advance Payment: Payment of all or part of a charge required before the start of service.

Alternate Access: Alternate Access has the same meaning as Local Access except that the provider of the service is an entity other than the local Exchange Carrier authorized or permitted to provide such service. The charges for Alternate Access may be specified in a private agreement rather than in a published or special tariff if private agreements are permitted by applicable governmental rules.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use Access Services or is placed in a position by the Customer, either through acts or omissions, to use Access Services.

Bit: The smallest unit of information in the binary system of notation.

Carrier or Common Carrier: See Interexchange Carrier or Exchange Carrier.

Channel(s): An electrical or, in the case of fiber optic-based transmission systems, a photonic communications path between two or more points of termination.

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ACCESS SERVICES

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DEFINITIONS

Common Channel Signaling (CCS): A high speed packet switched communications network which is separate (out of band) from the public packet switched and message networks. It is used to carry addressed signaling messages for individual trunk circuits and/or database related services between signaling points in the CCS network.

Company: Xspedius Management Co. of Pima County, LLC, which is the issuer of this tariff.

Conventional Signaling: The inter-machine signaling system has been traditionally used in North America for the purpose of transmitting the called number's address digits from the originating Local Switching Center which terminates the call. In this system, all of the dialed digits are received by the originating switching machine, a path is selected, and the sequence of supervisory signals and outpulsed digits is initiated. No overlap outpulsing ten digit ANI, ANI information digits, or acknowledgment link are included in this signaling sequence.

Customer: The person, firm, corporation or other entity which orders Service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Duplex Service: Service which provides for simultaneous transmission in both directions.

800 Data Base Access Service: The term "800 Data Base Access Service" denotes a toll-free originating Trunkside Access Service when the 8XX Service Access Code (i.e., 800, 822, 833, 844, 855, 866, 877, or 888 as available) is used. The term 8XX is used interchangeably with 800 Data Base Service throughout this Tariff to describe this service.

End User: Any individual, association, corporation, governmental agency or any other entity other than an Interexchange Carrier which subscribes to intrastate service provided by an Exchange Carrier.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

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ACCESS SERVICES

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DEFINITIONS

Firm Order Confirmation (FOC): Acknowledgment by the Company of receipt of an Access Service Request from the Customer and commitment by the Company of a Service Date.

Hub: The Company office where all customer facilities are terminated for purposes of interconnection to Trunks and/or cross-connection to distant ends.

Individual Case Basis (ICB): A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Interexchange Carrier (IC) or Interexchange Common Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in state or foreign communication for hire by wire or radio, between two or more exchanges.

Joint User: A person, firm or corporation designated by the Customer as a user of access facilities furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

Kbps: Kilobits, or thousands of Bits, per second.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Line Information Data Base (LIDB): The data base which contains billing information such as telephone numbers, calling card numbers and associated billed number restriction data used in connection with the validation and billing of calls.

Local Access: The connection between a customer's premises and a point of presence of the Exchange Carrier.

Local Switching Center: The switching center where telephone exchange service customer station Channels are terminated for purposes of interconnection to each other and to interoffice Trunks.

Mbps: Megabits, or millions of Bits, per second.

DEFINITIONS

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ACCESS SERVICES

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Meet Point Billing: The arrangement through which multiple Exchange Carriers involved in providing Access Services, divide the ordering, rating, and billing of such services on a proportional basis, so that each Exchange Carrier involved in providing a portion of the Access Service agrees to bill under its respective tariff.

Network: The Company's digital Fiber optics-based network located in the Continental United States.

Network Services: The Company's telecommunications Access Services offered on the Company's Network.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The active condition of switched access or a telephone exchange service line.

Off-Net: A Customer is considered to be Off-Net when its point of presence is not served by the same Hub in which the Company's Local Switching Center, which is providing service to the Customer, is located.

On-Hook: The idle condition of switched access or a telephone exchange service line.

On-Net: A Customer is considered to be On-Net when its point of presence is served by the same Hub in which the Company's Local Switching Center, which is providing service to the Customer, is located.

Out of Band Signaling: An exchange access signaling feature which allows customers to exchange call control and signaling information over a communications path which is separate from the message path.

Point of Presence: Location where the Customer maintains a facility for purposes of interconnecting to the Company's Network.

Premises: The space occupied by a Customer or Authorized User in a building or buildings or on contiguous property (except railroad rights-of-way, etc.).

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ACCESS SERVICES

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DEFINITIONS

Presubscription: An arrangement whereby an End User may select and designate to the Company an Interexchange Carrier (IXC) or Carriers it wishes to access, without an Access Code, for completing interLATA calls. The selected IXC(s) are referred to as the End User's Primary Interexchange Carrier (PIC). The End User may select any IXC that orders FGD Access Service at the Local Switching Center that serves the End User.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date. If the Company does not have an executed Service Order from a Customer, the Service Commencement Date will be the first date on which the service or facility was used by the Customer. For Tandem Connect Customers, the Service Commencement Date will be the first date on which the service or facility was used by the Customer.

Service Order: The written request for Network Services executed by the Customer and the Company in a format devised by the Company; or, in the alternative, the submission of an Access Service Request by the Customer in the manner specified in this tariff. The signing of a Service Order or submission of an ASR by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Service(s): The Company's telecommunications Access Services offered on the Company's Network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several customers.

Signaling Point of Interface: The Customer designated location where the SS7 signaling information is exchanged between the Company and the Customer.

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DEFINITIONS

Signaling System 7 (SS7): The common Channel Out of Band Signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI).

Signaling Transfer Point Access: Allows the Customer to access a specialized switch which provides SS7 network access and performs SS7 messaging routing and screening.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

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ACCESS SERVICES

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**SECTION 2 - REGULATIONS**

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ACCESS SERVICES

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2.1 Undertaking of the Company

2.1.1 Scope

Access Service consists of access to the switched network of an exchange carrier for the purpose of originating or terminating communications. Access Service is available to carriers as defined herein.

2.1.2 Shortage of Equipment or Facilities

2.1.2.1 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber Optic Cable facilities as well as facilities the Company may obtain from other Carriers from time to time, to furnish service as required at the sole discretion of the Company.

2.1.2.3 The provisioning and restoration of service in emergencies shall be in accordance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

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ACCESS SERVICES

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2.1 Undertaking of the Company (cont'd)

2.1.3 Terms and Conditions

- 2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days.
- 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered; the rate to be charged, the duration of the services, and the terms and conditions in this tariff. Customer will also be required to execute any other documents as may be reasonably requested by the Company.
- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rate unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
- 2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Arizona without regard for the State's choice of laws provisions.
- 2.1.3.5 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.6 below.

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2.1 Undertaking of the Company (cont'd)

2.1.3 Terms and Conditions (cont'd)

2.1.3.6 The Customer agrees to return to the Company all Company provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

2.1.4 Liability of the Company

2.1.4.1 The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by act or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6 below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.

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2.1 Undertaking of the Company (cont'd)

2.1.4 Liability of the Company (cont'd)

- 2.1.4.3 The Customer shall not be liable for any delay or failure of performance or equipment due to cause beyond its control, including but not limited to: acts of God, fire, flood, explosion, or other catastrophes; any law, order, regulation, direction action, or request of The United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-ways or materials; or strikes, lockouts work stoppages other labor difficulties.
- 2.1.4.4 The Company shall not be liable for (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for the interconnection with Access Services; or (b) for the acts or omissions of other Common Carriers or warehousemen.
- 2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunctions of Customer-provided equipment or facilities.
- 2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suites, or other sections, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of any installation or equipment provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section 2.1.4.6 as a condition precedent to such installation.

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2.1 Undertaking of the Company (cont'd)

2.1.4 Liability of the Company (cont'd)

2.1.4.7 The Company shall not be liable for any defacement of or damage to Customer Premises resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof, unless such defacement or damage is caused by the gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating Carriers shall be deemed to be agents or employees of the Company.

2.1.4.8 November 14, 1996 Notwithstanding the Customer's obligations as set forth in Section 2.3.2 below, the Company shall be identified, defended and held harmless by the Customer, or by others authorized by it to use the service, against any claim, loss or damage arising from Customer's use of services furnished under this tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connection the service offered by the Company with apparatus and systems of the Customer or others; all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

2.1.4.9 The Company shall be indemnified and held harmless by the End User against any claim, loss or damage arising from the End User's use of services offered under this tariff including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the End User's own communications; patent infringement claims arising from the End User's combining or connecting the service offered by the Company with facilities or equipment furnished by the End User of another Interexchange Carrier; or all other claims arising out of any act or omission of the End User in connection with any service provided pursuant to this tariff.

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2.1 Undertaking of the Company (cont'd)

2.1.4 Liability of the Company (cont'd)

- 2.1.4.10 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.1.4.11 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.1.4.12 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, Channels, or equipment which result from the operation of the Customer-provided systems, equipment, facilities or service which are interconnected with Company services.
- 2.1.4.13 The Company does not guarantee nor make any warranty with respect to service installation at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer and End User shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other sections or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal presence, condition, locations or use of service furnished by the Company at such locations.

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2.1 Undertaking of the Company (cont'd)

2.1.4 Liability of the Company (cont'd)

- 2.1.4.14 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's Network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's Net are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customer. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service of other Customers, the Company, may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.
- 2.1.4.15 The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.
- 2.1.4.16 With respect to Telecommunications Relay Service (TRS), any service provided by Company which involves receiving, translating, transmitting or delivering messages by telephone, text telephone, a telecommunications device for the deaf, or any other instrument over the facilities of Company or any connecting Carrier, Company's liability for the interruption or failure of the service shall not exceed an amount equal to the Company's charge for a one minute call to the called station at the time the affected calls were made.

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ACCESS SERVICES

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2.1 Undertaking of the Company (cont'd)

2.1.5 Notification of Service-Affecting Activities

The Company provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable, notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

2.1.6.3 The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.

2.1.6.4 Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

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2.1 Undertaking of the Company (cont'd)

2.1.6 Provision of Equipment and Facilities (cont'd)

2.1.6.5 The Customer shall be responsible for the payment of service charges imposed on the Company by another entity, for visits to the Customer Premises when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.1.6.6 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Notwithstanding the above, the Company shall not be responsible for:

- (a) the transmission of signals by Customer-provided equipment or for the quality of, or defect in, such transmission;
- (b) the reception of signals by Customer-provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.1.6.7 The Company intends to work cooperatively with the Customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.6.8 The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business.

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2.1 Undertaking of the Company (cont'd)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken and characterized by one or more of the following:

- (a) where facilities are not presently available and there is no other requirement for the facilities so constructed;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) where facilities are to be installed over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) where facilities are requested in a quantity greater than that which the Company would normally construct;
- (e) where installation involving abnormal costs; or
- (f) on a temporary basis until permanent facilities are available;
- (g) installation involving abnormal costs; or
- (h) in advance of its normal construction schedules.

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2.1 Undertaking of the Company (cont'd)

2.1.8 Special Construction (cont'd)

Special construction charges for Access Service will be determined as described in Sections 6.1.1 and 7.5.1, following.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, contractors or suppliers.

2.2 Prohibited Use

2.2.1 The services of the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders, and decisions; and if the reseller intends to provide intrastate services, is certified with the Arizona Corporation Commission.

2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

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2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages to its facilities or equipment, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated in the Company's right of recovery of damages to the extent of such payment;
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Access Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c) above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this subsection prior to accepting an order for service;

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ACCESS SERVICES

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2.3 Obligations of the Customer (cont'd)

2.3.1 The Customer shall be responsible for: (cont'd)

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible for obtaining under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the Customer Premises at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities.

2.3.2 Claims

With respect to any service or facility provided by the Company; Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs, and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees;

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ACCESS SERVICES

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2.3 Obligations of the Customer (cont'd)

2.3.2 Claims (cont'd)

- (b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.3.3 Jurisdictional Reporting

The jurisdictional reporting requirements will be as specified below. When a Customer orders Access Services, its projected Percent Interstate Usage (PIU) must be provided in whole numbers to the Company. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein.

2.3.3.1 Originating Access: Originating access minutes may be based on traffic originating at the State, LATA or Local Switching Center level, provided that the traffic being measured is only traffic originating from the Company Local Switching Center(s). The Customer must provide the Company with a projected PIU factor on a quarterly basis, as specified below. Originating access minutes will be measured as follows, based on type of access:

2.3.3.1.1 For Feature Group D Access Service(s), where the Company can determine jurisdiction by it's call detail, the projected Percent Interstate Usage (PIU) will be developed by the Company on a monthly basis by dividing the measured interstate originating access minutes by the total originating access minutes.

2.3.3.1.2 For Feature Group D with 950 Access, the Customer must provide the Company with a projected PIU factor by supplying the Company with an interstate percentage of originating access minutes.

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ACCESS SERVICES

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2.3 Obligations of the Customer (cont'd)

2.3.3 Jurisdictional Reporting (cont'd)

2.3.3.1.3 For 500, 700, 8XX, calling card and operator service access, the Customer must provide the Company with a projected PIU factor for each type of access. The Customer who provides a PIU factor shall supply the Company with an interstate percentage of originating access minutes.

2.3.3.1.4 If no PIU for originating minutes is submitted as specified herein, then the projected PIU will be set on a default basis of 50 percent interstate traffic and 50 percent intrastate traffic.

2.3.3.2 Terminating Access: For Feature Group D Access Service(s), the Customer must provide the Company with a projected PIU factor by supplying the Company with an interstate percentage of terminating access minutes on a quarterly basis, as described in Sections 2.3.3.4 below. If no projected PIU factor is submitted by the Customer, then the projected PIU will be set on a default basis of 50 percent interstate traffic and 50 percent intrastate traffic.

2.3.3.3 Except where the Company measured access minutes are used as set forth in 2.3.3.1 above, the Customer reported Projected PIU factor as set forth above will be used until the Customer reports a different projected PIU factor, as set forth below. The revised report will serve as the basis for future billing and will be effective on the next bill date.

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ACCESS SERVICES

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2.3 Obligations of the Customer (cont'd)

2.3.3 Jurisdictional Reporting (cont'd)

2.3.3.4 Effective on the first of January, April, July and October of each year the Customer shall update its interstate and intrastate jurisdictional report. The Customer shall forward to the Company, to be received no later than 15 days after the first of each such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use, based solely on the traffic originating from or terminating to the Company Local Switching Center. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that service. If the Customer does not supply the reports for those services where reports are needed, the Company will assume the percentage to be the same as that provided previously. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the percentages to be the same as those provided in the Access Service Request.

2.3.3.5 Jurisdictional Reports Verification: If a billing dispute arises or a regulatory commission questions the projected PIU factor, the Customer will provide the data issued to determine the projected PIU factor. The Customer will supply the data within 30 days of the Company request.

The Customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages. The Company reserves the right to conduct an audit at any time during the year. The Customer, at its own expense, has the right to retain an independent auditing firm.

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2.4 Customer Equipment and Channels

2.4.1 In General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer Premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

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2.4 Customer Equipment and Channels (cont'd)

2.4.2 Station Equipment (cont'd)

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Access Services and the Channels, facilities, or equipment of others shall be provided at the Customer's expense.

2.4.3.2 Access Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at reasonable times, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

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2.4 Customer Equipment and Channels (cont'd)

2.4.3 Interconnection of Facilities (cont'd)

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for services and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

2.5.1.1 Taxes

The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of Access Services. All such taxes shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers located in the affected jurisdictions. If an entity other than the Company (e.g. another carrier or a supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which the Company's Non-Recurring Charge is specified, those charges will be passed on to the Customer. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable

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retroactively.

2.5 Payment Arrangements (cont'd)

2.5.1 Payment for Service (cont'd)

2.5.1.2 A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.<sup>1</sup> This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

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<sup>1</sup> Pending the conclusion of any challenge to a jurisdiction's rights to impose a gross receipts tax the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company, in its sole discretion, will either reduce service rates for a fixed period of time in the future in order to flow-through to Customers an amount equivalent to the funds collected or it will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and later returned to the Company, or negotiate an arrangement with the taxing jurisdiction that benefits Customers in the jurisdiction in the future.

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2.5 Payment Arrangements (cont'd)

2.5.2 Billing and Collection of Charges

Unless otherwise specified herein, bills are due and payable upon receipt.

The Company shall bill on a current basis all charges incurred by, and credits due to, the Customer under this tariff attributable to services established, provided, or discontinued during the preceding billing period.

The Customer will be assessed a charge of twenty-five (\$25.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.

2.5.2.1 Non-Recurring Charges are due and payable within 30 days after the invoice date. The Company shall present invoices for Non-Recurring Charges monthly to the Customer.

2.5.2.2 The Company shall present invoices for non-usage sensitive Recurring Charges monthly to the Customer, in advance of the month in which service is to be provided, and invoices for usage sensitive charges monthly to the Customer subsequent to the usage. Recurring and usage sensitive charges shall be due and payable within 30 days after the invoice date.

2.5.2.3 When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro-rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

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2.5 Payment Arrangements (cont'd)

2.5.2 Billing and Collection of Charges (cont'd)

- 2.5.2.5 For each month that the Customer pays the amount due within 30 days of the invoice date, the Customer shall receive a discount equal to 1 percent of the monthly charges for its Direct Connect (including Tandem Overflow) or Tandem Connect Service invoiced for that month (less charges for installation, taxes, tax-related surcharges and any other discounts). The discount shall be applied in the form of a credit on the Customer's subsequent month's invoice.

If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by the lesser of the highest percentage allowable by the Arizona Corporation Commission or a late factor of 1.5% per month.

- 2.5.2.6 Amounts not paid within 30 days after the date of invoice will be considered past due. If the Company becomes concerned at any time about the ability of a Customer to pay its bills, the Company may require that the Customer pay its bills within a specified number of days and make such payments in cash or the equivalent of cash.

If a service is disconnected by the Company in accordance with Section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

- 2.5.2.7 The Customer shall have up to 90 days (commencing 5 days after remittance of the bill) to notify the Company of a dispute over charges or to receive credits.

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2.5 Payment Arrangements (cont'd)

2.5.2 Billing and Collection of Charges (cont'd)

2.5.2.8 Ordering, Rating and Billing of Access Services Where More Than One Exchange Carrier is Involved.

All Recurring and Non-Recurring Charges for services provided by each Exchange Carrier are billed under each Company's applicable tariffs. Under a Meet Point Billing arrangement, the Company will only bill for charges for traffic carried between the Company Local Switching Center and the End User.

The multiple billing arrangement described in this section is subject to the provisions of the Multiple Exchange Carrier Access Billing Guidelines (MECAB) and the Multiple Exchange Carrier Ordering and Design Guidelines (MECOD), except that the Company will not bill for local transport as described in MECAB. The Company will bill the Tandem Connect (as defined in Section 5.3.3.1.1) rate elements as specified in this Tariff.

The Company must notify the Customer of: 1) the meet point option that will be used; 2) the Carrier(s) that will render the bill(s); 3) the Carrier(s) to whom payment should be remitted; and 4) the Carrier(s) that will provide the bill inquiry function. The Company shall provide such notification at the time orders are placed for Access Service. Additionally, the Company shall provide this notice in writing 30 days in advance of any changes in the arrangement.

The Company will handle the ordering, rating and billing of Access Services under this tariff where more than one Exchange Carrier is involved in the provision of Access Services, as follows:

- (1) The Company must receive an order for Feature Group D (FGD) Access Service, as defined herein, ordered to the Company's Local Switching Center through a switch operated by another Exchange Carrier.

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2.5 Payment Arrangements (cont'd)

2.5.2 Billing and Collection of Charges (cont'd)

- (2) In addition, for FGD Access Service ordered to the Company's Local Switching Center through a switch operated by another Exchange Carrier with whom the Company has an agreement, the Customer may be required to submit an order as specified by the Exchange Carrier which operates the switch.
- (3) Separate bills will be rendered by the Exchange Carrier for FGD access service.
- (4) Rating and Billing of Service: Each company will provide its portion of access service based on the regulations, rates and charges contained in its respective Access Service tariff, subject to the following rules, as appropriate:
  - (a) The application of non-distance sensitive rate elements varies according to the rate structure and the location of the facilities involved:
    - (I) when rates and charges are listed on a per minute basis, the Company's rates and charges will apply to traffic originating from the Customer's Premises and terminating at the End User's premises, and vice versa.

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2.5 Payment Arrangements (cont'd)

2.5.3 Deposits

2.5.3.1 Before the service or facility is furnished to a Customer whose credit has not been duly established in accordance with Rule 515-12-1-.05 of the Rules of the Commission, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) an amount in excess of two and one-half twelfths of the estimated charge for the service for the ensuing twelve months; or
- (b) one half of the estimated charge for the minimum payment for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2.5.3.2 A deposit may be required in addition to an advance payment.

2.5.3.3 The Company shall pay interest on a deposit at the rate of seven (7) percent per annum. Interest on a deposit shall accrue annually and, if requested, shall be annually credited to the customer by deducting such interest from the amount of the next bill for service following the accrual date.

2.5.3.4 The charges set forth in this tariff for Facility terminations contemplate installations made in normal locations and under normal working conditions. Any installations to be made under other circumstances are subject to additional charges.

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2.5 Payment Arrangements (cont'd)

2.5.3 Deposits (cont'd)

2.5.3.5 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option return the deposit or credit the Customer's account.

2.5.4 Refusal and Discontinuance of Service

2.5.4.1 Upon nonpayment of any amounts owing to the Company by a business Customer, the Company may, by giving requisite prior 24 hours written notice to the Customer discontinue or suspend service without incurring any liability.

2.5.4.2 Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.5.4.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

2.5.4.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

2.5.4.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

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2.5 Payment Arrangements (cont'd)

2.5.4 Refusal and Discontinuance of Service (cont'd)

2.5.4.6 Upon the Company's discontinuance of service to the Customer under Section 2.5.5.1 or 2.5.5.2 above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

2.5.4.7 When Access Service is provided by more than one Company, the companies involved in providing the joint service may individually or collectively deny service to a Customer for nonpayment. Where the Company(s) affected by the nonpayment is incapable of effecting discontinuance of service without cooperation from the other joint providers of Access Service, such other Company(s) will, if technically feasible, assist in denying the joint service to the Customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Company initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate termination for nonpayment, in cases where a conflict exists in the applicable tariff provisions, the tariff regulations of the company whose Local Switching Center serves the Customer shall apply for joint service discontinuance.

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ACCESS SERVICES

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2.5 Payment Arrangements (cont'd)

2.5.4 Refusal and Discontinuance of Service (cont'd)

2.5.4.8 The Company may discontinue the furnishings of any and/or all services(s) to a Customer, without incurring any liability:

2.5.4.8.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.5.8.1.(a-f), if

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of Common Carrier communications services or its planned use of service(s); or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Common Carrier communications services, or its planned use of the Company's service(s); or
- (c) The Customer states that it will not comply with a request of the Company for security for the payment for service(s) in accordance with Section 2.5.4.1 above; or
- (d) The Customer has been given written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other Common Carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (e) The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or

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2.5 Payment Arrangements (cont'd)

2.5.4 Refusal and Discontinuance of Service (cont'd)

(f) The Customer uses, or attempts or use, service with the intent to void the payment, either in whole or in part, of the tariffed charges for the service by:

(1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or

(2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or

(3) Any other fraudulent means or devices; or

2.5.4.8.2 Immediately upon written notice to the Customer of any sum thirty (30) days past due;

2.5.4.8.3 Immediately upon written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.4.1, above; or

2.5.4.8.4 Seven (7) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that seven (7) day period. The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for services(s) furnished up to the time of discontinuance.

2.5.4.9 In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

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ACCESS SERVICES

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2.5 Payment Arrangements (cont'd)

2.5.5 Cancellation of Application for Service

- 2.5.5.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except as may be specified in this Section and Section 3.2.3.
- 2.5.5.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the company that would have been chargeable to the Customer had service begun.
- 2.5.5.3 The special charges described in 2.5.6.1 through 2.5.6.2 will be calculated and applied on a case-by-case basis.

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ACCESS SERVICES

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2.6 Allowances for Interruptions in Service

Interruptions in service which are not due to the negligence of or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

2.6.1.1 A credit allowance will be made when an interruption occurs of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit, to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

2.6.1.2 For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro-rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

No credit will be allowed for an interruption of less than 24 hours. After the first 24 hour period, a credit equal to 1/30 of the Direct Connect facilities charges will be applied to each interruption which is in excess of twelve hours and up to 24 hours.

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ACCESS SERVICES

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2.6 Allowances for Interruption in Service (cont'd)

2.6.1 Credit for Interruptions (cont'd)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other Common Carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company, including, but not limited to, the Customer or other Common Carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

2.6.2.1 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

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2.6 Allowances for Interruption in Service (cont'd)

2.6.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

2.7 Cancellation of Service

2.7.1 If a Customer cancels services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and shall be payable within the period so forth in Section 2.5.2: all costs, fees, and expenses reasonably incurred in connection with 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer; plus 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus 3) all Recurring Charges specified in the applicable Tariff for the balance of the then current term.

The terms and conditions specified in Section 3.2.3 will apply for cancellation of an Access Service Request.

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent Company or affiliate of the Company (b) pursuant to any sale or transfer of substantially all the assets of the Company; or pursuant to any financing, merger or reorganization of the Company.

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2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address, on each bill for service, to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff shall be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication, or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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Original Page 48

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ACCESS SERVICES

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**SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICES**

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ACCESS SERVICES

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3.1 General

This section sets forth the regulations and order related charges for Access Service Requests (ASR) for Access Service, as defined in this tariff. These charges are in addition to other applicable charges set forth in other sections of this tariff.

3.1.1 Ordering Conditions

All services offered under this tariff will be ordered using an ASR. The format and terms of the ASR will be as specified in the industry Access Service Order Guidelines, unless otherwise specified herein. A Customer may order any number of services of the same type and between the same Premises on a single ASR. All details for services for a particular order must be identical.

The Customer shall provide all information necessary for the Company to provide and bill for the requested service. When placing an order for Access Service, the Customer shall provide the following minimum information:

- a. Customer name and Premise(s) address(es);
- b. Billing name and address (when different from Customer name and address)
- c. Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiations order confirmation, interactive design, installation and billing.

The order date (Application Date) is the date on which the Company receives a firm commitment and sufficient information from the Customer to allow processing of the ASR. The Customer is advised of the critical events in the provisioning process, the Application Date, the Plant Test Date and the Service Commencement Date, at the time the Company gives the Customer a Firm Order Confirmation (FOC). The FOC is forwarded to the Customer within 2 business days after the date on which all information needed to process the ASR has been received by the Company.

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ACCESS SERVICES

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3.1 General: (cont'd)

3.1.2 Provision of Other Services

Unless otherwise specified herein, all services offered under this tariff shall be ordered with an ASR.

With the agreement of the Company, other services may subsequently be added to the ASR at any time, up to and including the service date for the Access Service. When added subsequently, charges for a Design Change as set forth in Section 7.4.2 will apply when an engineering review is required.

Additional Engineering is not an ordering option, but will be applied to an ASR when the Company determines that Additional Engineering is necessary to accommodate a Customer request. Additional Engineering will be provided by the Company at the request of the Customer only when a Customer requests additional technical information after the Company has already provided the technical information included on the Design Layout Report as set forth herein. The Customer will be notified when Additional Engineering is required, and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the Customer agrees to the Additional Engineering, a firm order will be established. If the Customer does not want the service or facilities after being notified by the Company that Additional Engineering is required, the Customer may cancel the order and no charges will apply. Once a firm order has been established, the total charge to the Customer for the Additional Engineering may not exceed the original estimated amount by more than 10 percent.

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ACCESS SERVICES

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3.2 Access Order

An ASR is required by the Company to provide a Customer Access Service, as described herein. An ASR will be required for each new similar service arrangement or group of common circuits.

When a Customer requests new or additional Access Service, one or more ASR's may be required. The number of orders required is dependent on the type of services and/or facilities being requested.

When placing an order for either Direct Connect Service or Tandem Connect Service, as described in Sections 5.2.1 and 5.2.2, respectively the Customer shall provide all standard ASR ordering information as specified in industry guidelines. The Customer will also be required to provide this information to order additional service for an existing service type. For new Customers ordering Tandem Connect Service, the Customer will only be required to complete an ASR for installation of new service.

3.2.1 Access Service Date Intervals

Access Service is provided with one of the following Service Date intervals:

- Standard Interval
- Negotiated Interval

The Company will specify a FOC and the Service Commencement Date contingent on the ASR being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer's requested interval, subject to the following conditions:

3.2.1.1 Standard Interval

The Standard Interval for Access Service will be 10 business days from the Application Date. This interval only applies to standard service offerings for a Customer which is On-Net and at locations where there are pre-existing facilities to the Customer Premises. Access Services provided under the Standard Interval will be installed during Company business hours.

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ACCESS SERVICES

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3.2 Access Order (cont'd)

3.2.1 Access Service Date Intervals (cont'd)

3.2.1.2 Negotiated Interval

The Company will negotiate a Service Date interval with the Customer when:

- 1) The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
- 2) There is no existing facility connecting the Customer Premises with the Company; or
- 3) The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if Additional Engineering is required to complete the order); or
- 4) The Company determines that Access Service cannot be installed within the Standard Interval.

The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date.

All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.

3.2.2 Access Service Request Modifications

The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. Charges for access service

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Arizona No. 1  
Original Page 53

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ACCESS SERVICES

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order modification will apply as set forth below, on a per occurrence basis.

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ACCESS SERVICES

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3.2 Access Order (cont'd)

3.2.2 Access Service Request Modifications (cont'd)

Any increase in the number of Access Service lines, Trunks, Direct Connect transport facilities, Out of Band Signaling connections or any change in engineering or functionality of a service will be treated as a new ASR with a new Service Date interval.

3.2.2.1 Service Commencement Date Changes

ASR service dates for the installation of new services or rearrangement of existing services may be changed, but the new service date may not exceed the original Service Commencement Date by more than 30 calendar days. When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. In addition, when the Customer submits a request for a Service Date Change that is less than five business days from the date of notification by the Customer, a Service Date Change Charge and an Expedite Charge will apply. No Expedite Charge will apply if the Customer requests a Service Date Change that is more than 5 business days from the date of request by the Customer but earlier than the original requested Service Commencement Date.

If the Customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company on the 31st day. Appropriate cancellation charges will be applied. If the Customer still requires the service, the Customer must place a new ASR with the Company.

The Service Date Change Charge will apply on a per order, per occurrence basis for each service date changed. The applicable charges are set forth in Section 5.4.2.

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ACCESS SERVICES

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3.2 Access Order (cont'd)

3.2.2 Access Service Request Modifications (cont'd)

3.2.2.2 Design Change Charge

The Customer may request a Design Change to the service ordered. A Design Change is any change to an ASR which requires Engineering Review.

An Engineering Review is a review by Company personnel of the service ordered and the requested changes to determine what change(s) in the design, if any, are necessary to meet the Customer's request. Design Changes include such changes as the addition or deletion of optional features or functions, a change in the type of Transport Termination (Switched Access only) or type of Channel interface. Any other changes are not considered Design Changes for purpose of this subsection and will require issuance of a new ASR and the cancellation of the original ASR with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a Design Change. The applicable charges, as set forth in Section 5.4.2, are in addition to any Service Date Change Charges that may apply.

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ACCESS SERVICES

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3.2 Access Order (cont'd)

3.2.2 Access Service Request Modifications (cont'd)

3.2.2.3 Expedited Order Charge

When placing an Access Order for service(s) for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Expedite Charge will not apply if the new Service Commencement Date is more than five days from the date of the request to the Company of the expedited order request. The request for an earlier service date may be received from the Customer prior to its issuance of an ASR, or after the ASR has been issued but prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled work load, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply.

If the Company is subsequently unable to meet an agreed upon expedited service date, then the Expedite Charge will not apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedite request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

In the event that the Customer requests a Service Date Change after the Company has received the original expedite request, the Expedite Charge will still apply.

An Expedite Charge will not be applied to orders expedited for Company reasons.

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ACCESS SERVICES

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3.2 Access Order (cont'd)

3.2.2 Access Service Request Modifications (cont'd)

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this tariff will apply.

The Expedited Order Charge will apply on a per order, per occurrence basis, as specified in Section 5.4.2.

3.2.3 Cancellation of an Access Service Request

A Customer may cancel an ASR for the installation of Access Service at any time prior to notification by the Company that service is available for the Customer's use. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. A Customer may negotiate an extension of a service date of an ASR for installation of new services or rearrangement of existing service, in which case a Service Date Change Charge will apply. However, the new service date cannot exceed the originally established service date by more than 30 calendar days. On the 31st day beyond the original service date, the ASR will be canceled and the appropriate Cancellation Charge will be applied.

Except as stated herein, Cancellation Charges will apply as specified in Section 5.4.3.

If the cancellation occurs prior to the Company's receiving the ASR, no charges shall apply.

If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than 30 days due to circumstances such as acts of God, governmental requirements, work stoppages, civil commotions, the Company shall not be liable for such delay and the Customer may cancel the ASR without incurring Cancellation charges.

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ACCESS SERVICES

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3.2 Access Order (cont'd)

3.2.3 Cancellation of an Access Service Request (cont'd)

3.2.4 Minimum Period of Service

The minimum period for which Access Service is provided and for which charges are applicable is one month.

3.2.4.1 The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Non-Recurring Charges will apply for the new service, and a new minimum period will be established:

- (1) A change in the identity of the Customer of record;
- (2) A move by the Customer to a different building;
- (3) A change in type of service;
- (4) A change in Access Service Interface (i.e., DS1 or DS3);
- (5) A change in Access Service Traffic Type.

3.2.4.2 When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:

The charge for a month or fraction thereof is the applicable minimum monthly charge for the capacity made available to the Customer.

All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

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Arizona No. 1  
Original Page 59

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ACCESS SERVICES

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**SECTION 4 - ACCESS SERVICE**

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ACCESS SERVICES

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4.1 General:

Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point communications path between a Customer's Premises and an End User's Premises. It provides for the use of common terminating, switching and transport facilities. Access Services provides the ability to originate calls from an End User's Premises to a Customer's Premises, and to terminate calls from a Customer's Premises location to an End User's Premises.

Rates and charges are set forth in Section 5.

4.2 Provision and Description of Access Service Arrangements:

Access Service is provided in the following service type:

4.2.1 Feature Group D (FGD) Access

FGD Access, which is available to Customers, is provisioned at the DSI level and provides trunkside access to Company Local Switching Center switches, with an associated uniform 10XXX Access Code for the Customer's use in originating and terminating communications. Basic FGD service will be provided with Multi-Frequency In Band Signaling (SS7 is also available as a Common Switching Option for Feature Group D). In addition, Conventional Signaling for direct Carrier Trunk groups is available at the Customer's option. End User's of the Customer's service may also originate calls to certain FGD Access Customers without dialing the 10XXX Access Code if the End User is presubscribed, as described herein.

The Access Code for FGD switching is a uniform Access Code of the form 10XXX. A single Access Code will be the assigned number of all FGD access provided to the Customer by the Company. No Access Code is required for calls to a Customer over FGD Access Service if the End User's telephone exchange service is arranged for Presubscription to that Customer, as set forth herein.

Where no Access Code is required, the number dialed by the Customer's End User shall be a seven or ten digit number for calls in the North American Number Plan (NANP), except for 00- dialed calls which are routed by the predesignated Customer.

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ACCESS SERVICES

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4.2 Provision and Description of Access Service Arrangements (cont'd)

4.2.1 Feature Group D (FGD) Access (cont'd)

For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the Customer's End User is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and, when the Local Switching Center is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.

When the 10XXX Access Code is used, FGD switching also provides for dialing the digit 0 for access to the Customer's operator, 911 for access to the Company's emergency service, or the end-of-dialing digit (#) for cut-through access to the Customer's Premises.

In addition, End Users may originate calls by dialing the 950-XXXX Access Code specific to a particular Interexchange Carrier, provided that the Interexchange Carrier has subscribed to the Company's Feature Group D with 950 Access Common Switching Optional Feature. If the End User is presubscribed to that Interexchange Carrier, no Access Code is necessary.

4.2.2 Manner of Provision

Trunks used for Access Service may be configured for one-way (either originating only or terminating only) or for two-way directionality. It is the Customer's responsibility to order a sufficient number of trunks of each type in order to meet its desired grade of service objective. At the Customer's request, the Company will assist the Customer in sizing Access Trunk groups.

4.2.3 Rate Categories

The following rate categories apply to Access Service:

- A. Direct Connect
- B. Tandem Connect
- C. 800 Data Base Access Service
- D. Optional Features

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ACCESS SERVICES

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4.2 Provision and Description of Access Service Arrangements (cont'd)

4.2.3 Rate Categories

4.2.3.1 Except as stated as follows, Tandem Connect Service is provided in conjunction with the tandem provider serving the area. Charges are computed in accordance with Section 2.5.2.7 preceding (Ordering, Rating, and Billing of Access Services Where More Than One Exchange Telephone Company is Involved).

4.2.3.1.1 Direct Connect

The Company will provide Direct Connect between the Customer's Premises and the Company's Local Switching Center switch(es). This transmission path is Dedicated to the use of a single Customer. DS1 and DS3 facilities are available for Direct Connect Service. A DS1 facility is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths. A DS3 facility is capable of transmitting electrical signals at a nominal 44.736 Mbps, with the capability to channelize up to 672 voice-frequency transmission paths. For DS3 facilities, if the Company is required to install additional fiber optic equipment for the benefit of the Customer, then the Customer has the option to choose either an optical or electrical interface.

The Customer must order Direct Connect under one of two rate options:

Option 1: This Direct Connect rate category is comprised of a monthly facilities charge and a per minute of use charge.

Option 2: This Direct Connect rate category is comprised of three rate elements:

1) Termination Charge; 2) Network Charge; and 3) Local Switching Center Charge. In addition, where applicable, a monthly facilities charge will apply.

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ACCESS SERVICES

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4.2 Provision and Description of Access Service Arrangements (cont'd)

4.2.3 Rate Categories (cont'd)

Termination Charge: Provides for the electronics in the building and any inside wiring and/or multiplexing.

Network Charge: Provides for the use of the Company's Network.

Local Switching Center Charge: Provides for the use of Company switching equipment to complete this transmission of Access Service communications to and from the End Users served by the Company's Local Switching Center.

4.2.3.1.2 Tandem Connect

Tandem Connect consists of circuits from the Customer's tandem provider to the Company's Local Switching Center.

The Customer must order Tandem Connect under one of two rate options:

Option 1: This Tandem Connect rate category is comprised of a Minutes of Use (MOU) based charge.

Option 2: This Tandem Connect rate category is comprised of three rate elements: 1) Termination Charge; 2) Network Charge; and 3) Local Switching Center Charge.

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ACCESS SERVICES

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4.2 Provision and Description of Access Service Arrangements (cont'd)

4.2.3 Rate Categories (cont'd)

4.2.3.1.3 800 Data Base Access Service

800 Data Base Access Service is a service offering utilizing originating Trunk side Access Service. When an 8XX + NXX + XXXX call is originated by an End User, the Company will perform Customer identification based on screening of the full ten-digits of the 8XX number to determine the Customer location to which the call is to be routed.

The 800 Data Base charge, which consists of a single, fixed rate element, applies on a per query basis.

4.2.4 Billing Validation Service

The Company shall arrange to have its billing validation data stored in one of the existing Line Information Databases (LIDB). It will be the responsibility of the Customer to identify this database through established industry procedures and to query the billing validation data in the LIDB. Based on the received query information, the LIDB will respond with an SS7 formatted confirmation of validity or denial for the requested billing option. Access to LIDB provides Customers with potential toll fraud detection.

The LIDB will contain a record for every working line number and Billed Number Group served by the Company.

The Company will update the LIDB information on a daily basis.

LIDB service is provided on an on-line, call-by-call basis. Company data accessed from the LIDB shall remain the sole property of the Company and may not be stored or reproduced by the Customer for any reason.

The Company will have procedures in place to deactivate billing validation data in the event that it is being used fraudulently.

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ACCESS SERVICES

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4.2 Provision and Description of Access Service Arrangements (cont'd)

4.2.5 Design Layout Report

At the request of the Customer, the Company will provide to the Customer the makeup of the facilities and services provided from the Customer's Premises to the first point of switching. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided to the Customer at no charge.

4.2.6 Acceptance Testing

At no additional charge, the Company will, at the Customer's Request, cooperatively test, at the time of installation, the following parameters: loss, C-notched noise, C-message noise, 3-tone slope, d.c. continuity and operational signaling.

4.2.7 Ordering Options and Conditions

Access Service is ordered under the Access Order provisions set forth in Section 3.2. Also included in that section are other charges which may be associated with ordering Access Service.

4.2.8 Competitive Pricing Arrangements

Competitive pricing arrangements for Local Transport-Entrance Facilities and Local Transport-Direct Trunked Transport can be furnished to meet the communication needs of specific customers on a case by case basis under individual contract.

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ACCESS SERVICES

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4.3 Obligations of Company

In addition to the obligations of the Company set forth in other sections of this tariff, the Company has certain other obligations concerning the provision of Access Service. These obligations are as follows:

4.3.1 Network Management

The Company will administer its Network to ensure the provision of acceptable service levels to all telecommunications users of the Company's Network Services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company Network. The Company reserves the right to apply protective controls, (i.e., those actions, such as call gapping, which selectively cancel the completion of traffic), over any traffic carried over its Network, including that associated with a Customer's Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Company or Customer facilities, natural disasters, mass calling or national security demands. The Customer will notify the Company of anticipated peaked services as stated below. Based on the information provided, the Company will work cooperatively with the Customer to determine the appropriate level of control. In the event that the protective controls applied by the Company result in the complete loss of service by the Customer, the Customer will be granted a credit allowance for service interruption as set forth in 2.6.

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ACCESS SERVICES

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4.3 Obligations of Company (cont'd)

4.3.1 Network Management (cont'd)

When a Customer uses the Company's facilities to offer services for which a substantial call volume or peaked service is expected during a short period of time, the Customer must notify the Company at least 24 hours in advance of each peak period. For events scheduled during weekends or holidays, the Company must be notified no later than 5:00 p.m. local time the prior business day. Notification should include the nature, time, duration, and frequency of the event, an estimated call volume, and the NPA NXX and line number(s) to be used. On the basis of the information provided, the Company may invoke network management controls if required to reduce the probability of excessive Network congestion. The Company will work cooperatively with the Customer to determine the appropriate level of such control. Failure to provide prescribed notification may result in Customer caused Network congestion, which could result in discontinuance of service and/or damages under Section 2.1.4.

4.4 Obligations of the Customer

In addition to obligations specified elsewhere in this tariff, the Customer has certain specific obligations pertaining to the use of Access Service, as follows:

4.4.1 Report Requirements

When a Customer orders Access Service for both interstate and intrastate use, the Customer is responsible for providing Jurisdictional Reports as set forth in Section 2.3.3 preceding. Charges will be apportioned in accordance with those reports. The method to be used for determining the intrastate charges is set forth therein.

4.4.2 Supervisory Signaling

The Customer's facilities at the premises of the ordering Customer shall provide the necessary On-Hook, Off-Hook answer and disconnect supervision.

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ACCESS SERVICES

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4.4 Obligations of the Customer (cont'd)

4.4.3 Design of Access Services

It is the Customer's responsibility to assure that sufficient Access Services have been ordered to handle its traffic.

4.5 Optional Features

Following are descriptions of the various optional features that are available in lieu of, or in addition to, the standard features provided with the Feature Groups for Access Service.

4.5.1 Nonchargeable Optional Feature

(a) Supervisory Signaling: Where the transmission parameters permit, and where signaling conversion is required by the Customer to meet its signaling capability, the Customer may order an optional supervisory signaling arrangement in the form of Multi-frequency (MF) Signaling for each transmission path.

4.5.2 Chargeable Optional Features

(a) 800 Data Base Access Service: The Customer will be charged a per query charge based on a query of the 8XX-NXX-XXXX dialed and/or delivered to the Customer in conjunction with 800 Data Base Access Service.

(b) Signaling Transfer Point Access: The Customer will be charged a per mile charge and a per port charge for access to a specialized switch which provides SS7 network access and performs SS7 messaging routing and screening. If a Customer is connected to a third party SS7 service provider, an additional charge, as specified in Section 7 will apply.

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ACCESS SERVICES

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4.5 Optional Features (cont'd)

4.5.2 Chargeable Optional Features (cont'd)

4.5.3 Feature Group D Optional Features

4.5.3.1 Common Switching Optional Features

- a) Alternate Traffic Routing: This option provides the capability of directing originating traffic from a Local Switching Center to a direct access Trunk group, with additional traffic overflowing to the access tandem Trunk group and then to a Customer designated Premises. Multiple Customer Premises Alternate Routing is also available where originating traffic from a Local Switching Center is directed via a Trunk group to a Customer designated Premises until that group is fully loaded, and then additional originating traffic from the same Local Switching Center or access tandem is delivered via a different Trunk group to a second Customer designated Premise. The Customer shall specify the last Trunk CCS desired for the high use group.
- b) Automatic Number Identification (ANI): This option provides the automatic inband transmission signaling of a seven or ten digit number and information digits to the Customer's Premises for calls originating in the LATA for the identification of the calling station. The ANI feature is a Local Switching Center software function which is associated on a call-by-call basis with: 1) all individual transmission paths in a trunk group routed directly between a Local Switching Center and Customer's Premises; or where technically feasible, 2) all individual transmission paths in a Trunk group between a Local Switching Center and an Access Tandem, and a Trunk group between an Access Tandem and a Customer's Premises.

The ten-digit ANI telephone number is only available with Feature Group D. The ten digit ANI telephone number consists of the Number Plan Area (NPA) plus the seven digit ANI telephone number. The ten-digit ANI telephone number will be transmitted on all calls except those identified as multi-party line or ANI failure, in which case only the NPA will be transmitted.

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ACCESS SERVICES

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4.5 Optional Features (cont'd)

4.5.3 Feature Group D Optional Features (cont'd)

- c) Cut-Through: This option allows End Users of the Customer to reach the Customer's Premises by using the end of dialing digit (#) at the end of the dialing sequence. The Company will not record any other digits for these calls.
- d) Service Class Routing: This option provides the capability of directing originating traffic from a Local Switching Center to a Trunk group to a Customer designated Premises, based on the line class of service and service prefix indicator. A domestic Interexchange Carrier may not order more than four different routes per Local Switching Center or Access Tandem. An international Interexchange Carrier may order up to four additional routes.
- e) Feature Group D with 950 Access: This option provides the routing of originating calls, dialed using a 950-10XX or 9501XXX Access Code, to the FGD Customer using FGD signaling protocols and technical specifications. the Customer is responsible for distinguishing between standard FGD calls and 950-dialed calls delivered over the same trunks.
- f) Signaling System Seven (SS7): This option provides out of band transmission of SS7 protocol signaling information between the Local Switching Center switching system and the Customer's designated Premises. Prior to installation of any SS7 circuits, the Customer must agree to participate in SS7 certification testing. The Company will provide a testing plan to the Customer, and reserves the right to deny SS7 connectivity if the Customer's circuits do not meet the testing requirements.
- g) Basic Initial Address Message Delivery: This option permits the following optional SS7 signaling call setup parameters: User Service Information, Called Party Number, Calling Party Number, Charge Number, Originating Line Information, Transit Network Selection, Carrier Selection, Service Code and Access Transport.

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ACCESS SERVICES

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4.5 Optional Features (cont'd)

4.5.3 Feature Group D Optional Features (cont'd)

- h) Called Director Number Delivery: This option provides the Customer with the telephone number to which the call was directed. The seven or ten digit number is provided as part of the in-band transmission with MF signaling. The Called Director Number Delivery feature is associated on a call-by-call basis with all individual transmission paths in a Trunk group routed from an Access Tandem or the originating Local Switching Center. This option is available except when FGD is provided with 950 access or Cut-Through features.
  
- I) Flexible Automatic Number Identification Delivery: This feature is available on inbound signaling or in the Originating Line Information Parameter in the Basic Initial Address Message Delivery optional feature for SS7 signaling. Flexible ANI will provide addition values for Information Indicator (II) digits that are associated with various classes of service not associated with the standard ANI digits. This feature may only be used in conjunction with ANI. The following information Indicator codes are available: Confinement/Detention Facility; Outward Wide Area Telecommunications Service; Cellular Service; Private Pay Station; and, Access for Private Virtual Networks.

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ACCESS SERVICES

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**SECTION 5 - ACCESS RATES**

This section contains the specific regulations governing the rates and charges that apply for Access Services. The rates set forth in this section are both the maximum and initial rates the Company intends to charge for the services.

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ACCESS SERVICES

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- 5.1 There are three types of rates and charges that apply to Access Service. These are monthly Recurring Charges, usage rates and Non-Recurring Charges.

5.1.1 Monthly Recurring Charges

Monthly Recurring Charges are flat rates for facilities that apply each month or fraction thereof that a specific rate element is provided.

5.1.2 Usage Rates

Usage rates are rates that are applied on a per access minute or per query basis. Usage rates are accumulated over a monthly period.

5.1.3 Non-Recurring Charges

Non-Recurring charges are one time charges that apply for a specific work activity (i.e., installation of new service or change to an existing service).

5.1.3.1 Installation of Service

Non-Recurring charges apply to each Access Service installed. The charge is applied per line or Trunk.

5.2 Application of Rates

5.2.1 Direct Connect

The Direct Connect Option 1 rate is assessed based on the total of the monthly facilities charge and the monthly usage charge. The monthly facilities charge consists of a fixed rate based on the type of the facilities, i.e., DS1 or DS3, and a per mile rate. The monthly facilities charge will not apply when the Customer's Point of Presence is On-Net. The fixed rate and the per mile rate for Off-Net Customers will be calculated on an Individual Case Basis.

The Direct Connect Option 2 rate is assessed based on the total of the Termination Charge, Network Charge and the Local Switching Center Charge in addition to any applicable monthly facility charge. Except for the facility charge, each of these components is based on a per minute rate structure.

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5.2 Application of Rates (cont'd)

5.2.1 Direct Connect (cont'd)

The Tandem Overflow rates will apply, based on the option chosen, for all Direct Connect usage which overflows to the Access Tandem.

Rates and charges for the Direct Connect and Tandem Overflow are set forth in Section 5.4.4.

5.2.2 Tandem Connect

The Tandem Connect Option 1 rate is assessed on a per minute of use basis and is applicable to all tandem routed Access Service minutes of use. The rate will vary based on whether the traffic is originating or terminating. Rates and charges are set forth in Section 5.4.4.

5.2.3 8XX Number Translation Charge

The 8XX Number Translation Charge applies for the translation of a specific 8XX number to a ten digit telephone number on a per query basis.

5.3 Billing of Access Minutes

When recording originating calls over FGD with multifrequency address signaling, usage measurement begins when the first wink supervisory signal is forwarded from the Customer's facilities. The measurement of originating call usage over FGD ends when the originating FGD entry switch receives disconnect supervision from either the originating End User's Local Switching Center (indicating that the originating End User has disconnected), or the Customer's facilities, whichever is recognized first by the entry switch.

For terminating calls over FGD with multifrequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's Trunk group at the Point of Presence within the LATA. The measurement of terminating call usage over FGD ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.

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5.3 Billing of Access Minutes (cont'd)

When recording originating calls over FGD with SS7 signaling, usage measurement begins with the transmission of the initial address message by the switch for direct Trunk groups and with the receipt of an exit message by the switch for tandem Trunk groups. The measurement of originating FGD usage ends when the entry switch receives or sends a release message, whichever occurs first.

For terminating calls over FGD with SS7 signaling, the measurement of access minutes begins when the terminating recording switch receives the initial address message from the terminating End User. On directly routed Trunk groups or on tandem routed Trunk groups, the Company switch receives the initial address message and sends the indication to the Customer in the form of an answer message. The measurement of terminating FGD call usage ends when the entry switch receives or sends a release message, whichever occurs first.

5.4 Rates and Charges

5.4.1 Service Implementation

Installation Charge Per Trunk	
DS-1	ICB
DS-3	ICB

5.4.2 Change Charges (per order)

Charge Per Occurrence	
Service Date	ICB
Design Changes	ICB
Expedite Charge	ICB

5.4.3 Cancellation Charges (per order)

ICB

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5.4 Rates and Charges (cont'd)

5.4.4 Switched Access

5.4.4.1 Direct Connect Charges:

Facility Charge Per DSI: ICB

5.4.4.2 Local Switching and Network Cost Elements

Cost Element Per Originating Minute	Access Rates Per Minute of Use
Carrier Common Line (orig.)	\$0.010000
Carrier Common Line (term)	\$0.024200
Local Switching	\$0.017300
Interconnection Charge	\$0.029700

(N)

5.4.4.3 Tandem Switching and Transport Elements

Cost Element Per Originating Minute	Access Rates Per Minute of Use
<b>Access Tandem Switching</b>	\$0.006750
<b>Tandem Transmission Fixed</b>	
Over 0 to 8 miles	\$0.000431
Over 8 to 25 miles	\$0.000480
Over 25 to 50 miles	\$0.000490
Over 50 miles	\$0.000551
<b>Tandem Switched Transport per Mile</b>	
Over 0 to 8 miles	\$0.000024
Over 8 to 25 miles	\$0.000024
Over 25 to 50 miles	\$0.000025
Over 50 miles	\$0.000026
<b>Equal Access Ane Network Recovery Charge</b>	\$0.000146

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5.4 Rates and Charges (cont'd)

5.4.5 Chargeable Optional Features

Other Switched Access Charges:

Cost Element Per Originating Minute	Access Rates Per Minute of Use
<b>800 Data Base</b>	
800 CIC, per call	\$0.003500
POTS Translation	\$0.003665
Call Handling and Destination	\$0.000694
<b>900 Access Service Customer Identificat</b>	\$0.000994
<b>Carrier Identification Charge</b>	
- 6-digit translation	\$0.005600
- 10-digit translation	\$0.010200
<b>500 Originating Switching</b>	\$0.023765
<b>500 Call Completion, 10-digit only</b>	\$0.023765
<b>500 Transport</b>	
Mileage Bands Fixed Rate Per Minute	
0	\$0.001001
Over 0 to 8	\$0.001432
Over 8 to 25	\$0.001481
Over 25 to 50	\$0.001491
Over 50	\$0.001552
Mileage Bands Rate Per Minute Per Mile	
Over 0 to 8	\$0.000023
Over 8 to 25	\$0.000024
Over 25 to 50	\$0.000024
Over 50	\$0.000025
<b>BNA - Billing Name and Address</b>	
Mechanized Request, per BNA re	(1)
Manual Request, per BNA record	(1)
Manual Request, per BNA record	(1)

(1) These rates need to be negotiated at this time.

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5.4 Rates and Charges (cont'd)

5.4.6 Mobile Services Interconnection Rates:

Cost Element Per Minute	Access Rate Per Minute of Use
<b>Switching</b>	\$0.021400
<b>Transport (per mile bands)</b>	
0-1	\$0.004100
Over 1-8	\$0.004100
Over 8-16	\$0.004100
Over 16-25	\$0.004100
Over 25-50	\$0.004100
Over 50-100	\$0.004100
Over 100	\$0.004100
<b>Traffic Terminating to ILEC End Offices on a Toll Basis</b>	\$0.149100

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**Arizona No. 2**  
Original Title Page

**PRIVATE LINE SERVICE**

**XSPEDIUS MANAGEMENT CO. OF  
PIMA COUNTY, LLC  
REGULATIONS AND SCHEDULE OF CHARGES**

Applicable To

**PRIVATE LINE  
COMMUNICATION SERVICES**

Within

**THE STATE OF ARIZONA**

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PRIVATE LINE SERVICE

<u>Section</u>	<u>Page</u>
<b>TABLE OF CONTENTS</b>	
CHECK SHEET .....	3
TARIFF FORMAT .....	4
EXPLANATION OF SYMBOLS .....	5
1.0 APPLICATION OF TARIFF .....	6
2.0 REGULATIONS .....	7
2.1 Undertaking of the Company .....	7
2.1.1 Scope .....	7
2.1.2 Shortage of Equipment or Facilities .....	7
2.1.3 Terms and Conditions .....	8
2.1.4 Liability of the Company .....	10
2.1.5 Notification of Service-Affecting Activities .....	16
2.1.6 Provision of Equipment and Facilities .....	17
2.1.7 Non-routine Installation .....	19
2.1.8 Special Construction .....	19
2.1.9 Ownership of Facilities .....	20
2.2 Prohibited Use .....	21
2.3 Obligations of the Customer .....	21
2.3.2 Claims .....	24
2.3.3 Jurisdictional Reporting .....	25
2.4 Customer Equipment and Channels .....	26
2.4.1 General .....	26
2.4.2 Station Equipment .....	27
2.4.3 Interconnection of Facilities .....	28
2.4.4 Inspections .....	28
2.5 Payment Arrangements .....	30
2.5.1 Payment for Service .....	30
2.5.2 Billing and Collection of Charges .....	32
2.5.3 Deposits .....	36
2.5.4 Refusal and Discontinuance of Service .....	39
2.5.5 Establishing Credit .....	43
2.5.6 Reestablishment of Credit .....	45
2.5.7 Cancellation of Application for Service .....	46

Issued: \_\_\_\_\_

Effective: \_\_\_\_\_

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7125 Columbia Gateway Drive, Suite 200  
Columbia, Maryland 21046

PRIVATE LINE SERVICE

<u>Section</u>	<u>Page</u>
<b>TABLE OF CONTENTS</b>	
2.0 <u>REGULATIONS (Cont'd)</u>	
2.6 <u>Allowances for Interruptions in Service</u>	46
2.6.1 <u>Credit for Interruptions</u>	47
2.6.2 <u>Limitations on Allowances</u>	47
2.7 <u>Cancellation of Service</u>	49
2.7.1 <u>Cancellation For Service Interruption</u>	49
2.8 <u>Transfers and Assignments</u>	50
2.9 <u>Notices and Communications</u>	50
2.10 <u>Definitions</u>	51
3. <u>SERVICES</u>	57
3.1 <u>General</u>	57
3.2 <u>Transmission Service</u>	57
4. <u>RATES</u>	59
4.1 <u>Special Construction</u>	59
4.1.1 <u>Basis for Rates and Charges</u>	59
4.1.2 <u>Basis for Cost Computation</u>	59
4.1.3 <u>Termination Liability</u>	60
4.2 <u>Transmission Service</u>	62
4.2.1 <u>General</u>	62
4.2.2 <u>Voice Grade Service</u>	63
4.2.3 <u>Digital Data Services</u>	65
4.2.4 <u>DS-1 Service</u>	68
4.2.5 <u>DS-3 Service</u>	69
4.2.6 <u>Service Calls</u>	70
4.2.7 <u>Individual Case Basis Arrangements</u>	70
5.0 <u>PRIVATE LINE SERVICE ORDERING</u>	71
5.1 <u>General</u>	71
5.1.1 <u>Ordering Conditions</u>	71
5.1.2 <u>Provision of Other Services</u>	72
5.2 <u>Private Line Service Order</u>	73
5.2.1 <u>Private Line Service Date Intervals</u>	73
5.2.2 <u>Private Line Service Request Modifications</u>	75
5.2.3 <u>Cancellation of an Private Line Service Request</u>	79
5.2.4 <u>Minimum Period of Service</u>	80
5.3 <u>Private Line Service Ordering Charges</u>	81
5.3.1 <u>Service Implementation</u>	82
5.3.2 <u>Change Charges</u>	82

Issued: \_\_\_\_\_

Effective: \_\_\_\_\_

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PRIVATE LINE SERVICE

CHECK SHEET

The Title Page and Sheets 1 through 82, inclusive, of this tariff are effective as of the date shown.

Sheet	Revision	Sheet	Revision	Sheet	Revision
1	Original	35	Original	69	Original
2	Original	36	Original	70	Original
3	Original	37	Original	71	Original
4	Original	38	Original	72	Original
5	Original	39	Original	73	Original
6	Original	40	Original	74	Original
7	Original	41	Original	75	Original
8	Original	42	Original	76	Original
9	Original	43	Original	77	Original
10	Original	44	Original	78	Original
11	Original	45	Original	79	Original
12	Original	46	Original	80	Original
13	Original	47	Original	81	Original
14	Original	48	Original		
15	Original	49	Original		
16	Original	50	Original		
17	Original	51	Original		
18	Original	52	Original		
19	Original	53	Original		
20	Original	54	Original		
21	Original	55	Original		
22	Original	56	Original		
23	Original	57	Original		
24	Original	58	Original		
25	Original	59	Original		
26	Original	60	Original		
27	Original	61	Original		
28	Original	62	Original		
29	Original	63	Original		
30	Original	64	Original		
31	Original	65	Original		
32	Original	66	Original		
33	Original	67	Original		
34	Original	68	Original		

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**PRIVATE LINE SERVICE**

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**TARIFF FORMAT**

- A. Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Arizona Corporation Commission. For example, the 3rd revised Sheet 4 cancels the 2nd revised Sheet 4.
- C. Paragraph Numbering Sequences - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1 A.1.(a).I.(i).(ii)
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this Tariff for the purpose indicated below:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify a move in the location of text.
- N - To signify new rate or regulation.
- R - To signify reduced rate.
- S - To signify reissued matter.
- T - To signify a change in text but no change in rate or regulation.

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**Arizona No. 2**  
Original Page 6

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**PRIVATE LINE SERVICE**

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**1.0 APPLICATION OF TARIFF**

This Tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of private line service as defined herein within the State of Arizona by all Arizona operating subsidiaries or affiliates of Xspedius Management Co. of Pima County, LLC(hereinafter collectively, the "Company").

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**PRIVATE LINE SERVICE**

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**2.0 REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.1 Scope**

The Company undertakes to furnish Private Line Services to Business customers pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Arizona.

**2.1.2 Shortage of Equipment or Facilities**

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- B. The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber Optic Cable facilities as well as facilities the Company may obtain from other Carriers from time to time, to furnish service as required at the sole discretion of the Company.
- C. The provisioning and restoration of service in emergencies shall be in accordance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

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**2.0 REGULATIONS** (Cont'd)

**2.1 Undertaking of the Company** (Cont'd)

**2.1.3 Terms and Conditions**

- A. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than thirty (30) days notice. Unless otherwise specified herein, for the purpose of computing charges in this Tariff, a month is considered to have thirty (30) days.
- B. Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered; the rate to be charged, the duration of the services, and the terms and conditions in this Tariff. Customer will also be required to execute any other documents as may be reasonably requested by the Company.

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PRIVATE LINE SERVICE

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**2.0 REGULATIONS** (Cont'd)

**2.1 Undertaking of the Company** (Cont'd)

**2.1.3 Terms and Conditions** (Cont'd)

- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rate unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
- D. This Tariff shall be interpreted and governed by the laws of the State of Arizona without regard for the State's choice of laws provisions.
- E. The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to paragraph G following.
- F. The Customer agrees to return to the Company all Company provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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PRIVATE LINE SERVICE

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**2.0 REGULATIONS** (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by act or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6 following. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

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**2.0 REGULATIONS** (Cont'd)

**2.1 Undertaking of the Company** (Cont'd)

**2.1.4 Liability of the Company** (Cont'd)

- B. The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair interruption or restoration of any service or facilities offered under this Tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.
- C. The Customer shall not be liable for any delay or failure of performance or equipment due to cause beyond its control, including but not limited to: acts of God, fire, flood, explosion, or other catastrophes; any law, order, regulation, direction action, or request of The United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-ways or materials; or strikes, lockouts work stoppages, or other labor difficulties.

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**2.0 REGULATIONS** (Cont'd)

**2.1 Undertaking of the Company** (Cont'd)

**2.1.4 Liability of the Company** (Cont'd)

- D. The Company shall not be liable for (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for the interconnection with Private Line Services; or (b) for the acts or omissions of other Common Carriers or warehousemen.
- E. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunctions of Customer-provided equipment or facilities.
- F. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of any installation or equipment provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this paragraph F. as a condition precedent to such installation.
- G. The Company shall not be liable for any defacement of or damage to Customer Premises resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof, unless such defacement or damage is caused by the gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating Carriers shall be deemed to be agents or employees of the Company.

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**2.0 REGULATIONS** (Cont'd)

**2.1 Undertaking of the Company** (Cont'd)

**2.1.4 Liability of the Company** (Cont'd)

- H. Notwithstanding the Customer's obligations as set forth in Section 2.3.2 following, the Company shall be indemnified, defended and held harmless by the Customer, or by others authorized by it to use the service, against any claim, loss or damage arising from Customer's use of services furnished under this Tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connection the service offered by the Company with apparatus and systems of the Customer or others; all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this Tariff.
- I. The Company shall be indemnified and held harmless by the End User against any claim, loss or damage arising from the End User's use of services offered under this Tariff including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the End User's own communications; patent infringement claims arising from the End User's combining or connecting the service offered by the Company with facilities or equipment furnished by the End User of another Carrier; or all other claims arising out of any act or omission of the End User in connection with any service provided pursuant to this Tariff.
- J. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.

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**2.0 REGULATIONS** (Cont'd)

**2.1 Undertaking of the Company** (Cont'd)

**2.1.4 Liability of the Company** (Cont'd)

- K. The Company makes no warranties or representations, express or implied, including warranties of merchant-ability or fitness for a particular use, except those expressly set forth herein.
- L. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, Channels, or equipment which result from the operation of the Customer-provided systems, equipment, facilities or service which are interconnected with Company services.
- M. The Company does not guarantee nor make any warranty with respect to service installation at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer and End User shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other actions or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal presence, condition, locations or use of service furnished by the Company at such locations.

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2.0 REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

N. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's Network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's Network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customer. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service of other Customers, the Company, may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

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2.0 REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.5 Notification of Service-Affecting Activities

The Company will attempt to provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable, notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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**2.0 REGULATIONS (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.6 Provision of Equipment and Facilities**

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Customer shall be responsible for the payment of service charges imposed on the Company by another entity, for visits to the Customer Premises when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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**REGULATIONS** (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities (Cont'd)

- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Notwithstanding the above, the Company shall not be responsible for:
1. the transmission of signals by Customer-provided equipment or for the quality of, or defect in, such transmission;
  2. the reception of signals by Customer-provided equipment; or
  3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
- G. The Company intends to work cooperatively with the Customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.
- H. The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Private Line Services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business.

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**REGULATIONS** (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken and characterized by one or more of the following:

- A. where facilities are not presently available and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. where facilities are to be installed over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. where facilities are requested in a quantity greater than that which the Company would normally construct;

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**2.0 REGULATIONS** (Cont'd)

**2.1 Undertaking of the Company** (Cont'd)

**2.1.8 Special Construction** (Cont'd)

Special construction is that construction undertaken and characterized by one or more of the following:  
(Cont'd)

- E. where installation involves abnormal costs;
- F. on a temporary basis until permanent facilities are available; or
- G. in advance of its normal construction schedules.

Special construction charges for Private Line Service will be determined on an individual case basis.

**2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this Tariff remains in the Company, its agents, contractors or suppliers.

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2.0 REGULATIONS (Cont'd)

2.2 Prohibited Use

- 2.2.1 The services of the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders, and decisions; and if the reseller intends to provide intrastate services, is certified or registered with the Arizona Corporation Commission.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.3 Obligations of the Customer

- 2.3.1 The Customer shall be responsible for:
  - A. the payment of all applicable charges pursuant to this Tariff;
  - B. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages to its facilities or equipment, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated in the Company's right of recovery of damages to the extent of such payment;

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**2.0 REGULATIONS** (Cont'd)

**2.3 Obligations of the Customer** (Cont'd)

**2.3.1** The Customer shall be responsible for: (Cont'd)

- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Network Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C) above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this subsection prior to accepting an order for service;

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**2.0 REGULATIONS** (Cont'd)

**2.3 Obligations of the Customer** (Cont'd)

**2.3.1** The Customer shall be responsible for: (Cont'd)

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible for obtaining under Section 2.3.1(D) above; and granting or obtaining permission for Company agents or employees to enter the Customer Premises at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- G. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities.

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2.0 REGULATIONS (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims

With respect to any service or facility provided by the Company; Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs, and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees;
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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2.0 REGULATIONS (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.3 Jurisdictional Reporting

The jurisdictional reporting requirements will be as specified below. When a Customer orders Private Line Services, its projected Percent Interstate Usage (PIU) must be provided in whole numbers to the Company. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein.

- A. The Customer must provide the Company with a projected PIU factor on a quarterly basis.
- B. If no PIU is submitted as specified herein, then the projected PIU will be set on a default basis of 50 percent interstate traffic and 50 percent intrastate traffic.
- C. The Customer reported Projected PIU factor as set forth above will be used until the Customer reports a different projected PIU factor, as set forth below. The revised report will serve as the basis for future billing and will be effective on the next bill date.
- D. Effective on the first of January, April, July and October of each year the Customer shall update its interstate and intrastate jurisdictional report. The Customer shall forward to the Company, to be received no later than fifteen (15) days after the first of each such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use, based solely on the traffic originating from or terminating to the Company Local Serving Offices. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that service. If the Customer does not supply the reports for those services where reports are needed, the Company will assume the percentage to be the same as that provided previously. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the percentages to be the same as those provided in the Private Line Service Request.

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2.0 REGULATIONS (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.3 Jurisdictional Reporting (Cont'd)

E. Jurisdictional Reports Verification:

If a billing dispute arises or a regulatory commission questions the projected PIU factor, the Customer will provide the data issued to determine the projected PIU factor. The Customer will supply the data within thirty (30) days of the Company request.

The Customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages. The Company reserves the right to conduct an audit at any time during the year. The Customer, at its own expense, has the right to retain an independent auditing firm.

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

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2.0 REGULATIONS (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.2 Station Equipment

- A. The Customer is responsible for providing and maintaining any terminal equipment on the Customer Premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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**2.0 REGULATIONS** (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Private Line Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Private Line Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of this Tariff or the Tariffs of the other communications carriers which are applicable to such connections.

2.4.4 Inspections

- A. Upon reasonable notification to the Customer, and at reasonable times, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2 B. for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

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**2.0 REGULATIONS (Cont'd)**

**2.4 Customer Equipment and Channels (Cont'd)**

**2.4.4 Inspections (Cont'd)**

- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm. The Company will, upon request twenty four (24) hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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2.0 REGULATIONS (Cont'd)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for services and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

A. Term Payment Plan

Customers that sign up for service for a three (3) year term will receive a five percent (5%) discount from the published monthly recurring rates. Customers that sign up for service for a five (5) year term will receive a ten percent (10%) discount from the published monthly recurring rates. Both term options are subject to the termination liability charges set forth in Section 2.5.1.3.

B. A termination liability charge will be applicable for service rate elements provided under a term payment plan, as described in Section 2.5.1.2 of this Tariff, that are disconnected prior to the end of the chosen service period. The termination liability charge is equal to the number of months remaining in the service period multiplied by fifty percent (50%) of the monthly rates for the rate elements disconnected.

C. Taxes

The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of Network Services. All such taxes shall be separately designated on the Company's invoices. Any taxes, fees or surcharges imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers located in the affected jurisdictions. If an entity other than the Company (e.g. another carrier or a supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which the Company's Non-Recurring Charge is specified, those charges will be passed on to the Customer. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

2.0 REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.1 Payment for Service (Cont'd)

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C. Taxes (Cont'd)

1. A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.<sup>1</sup> This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

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<sup>1</sup> Pending the conclusion of any challenge to a jurisdiction's rights to impose a gross receipts tax the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company, in its sole discretion, will either reduce service rates for a fixed period of time in the future in order to flow-through to Customers an amount equivalent to the funds collected or it will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and later returned to the Company, or negotiate an arrangement with the taxing jurisdiction that benefits Customers in the jurisdiction in the future.

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2.0 REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges

Unless otherwise specified herein, bills are due and payable upon receipt.

The Company shall bill on a current basis all charges incurred by, and credits due to, the Customer under this Tariff attributable to services established, provided, or discontinued during the preceding billing period.

The Customer will be assessed a charge of twenty-five dollars (\$25.00) each time a check or moneys submitted as payment to the Company by the Customer is returned or not honored by a bank, depository or other financial institution.

- A. Non-Recurring Charges are due and payable within thirty (30) days after the invoice date. The Company shall present invoices for Non-Recurring Charges monthly to the Customer.
- B. The Company shall present invoices for non-usage sensitive Recurring Charges monthly to the Customer, in advance of the month in which service is to be provided, and invoices for usage sensitive charges monthly to the Customer subsequent to the usage. Recurring and usage sensitive charges shall be due and payable within thirty (30) days after the invoice date.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro-rata basis. For this purpose, every month is considered to have thirty (30) days.

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**REGULATIONS** (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges (Cont'd)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is usually the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this Tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by the one and one half percent (1.5%) late charge at the end of the first nominal billing interval. After the first nominal billing interval, an additional charge to be made equal to 1.5% of any portion of the original amount which remains unpaid at that time, and at the end of the second nominal billing interval, charges may be applied pursuant to COMAR, 20.30.03.01B.

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**REGULATIONS** (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges (Cont'd)

- F. Amounts not paid within thirty (30) days after the date of invoice will be considered past due. If the Company becomes concerned at any time about the ability of a Customer to pay its bills, the Company may require that the Customer pay its bills within a specified number of days and make such payments in cash or the equivalent of cash.
- G. If a service is disconnected by the Company in accordance with Section 2.5.4 following and later restored, restoration of service will be subject to all applicable installation charges.
- H. In the event of a dispute between a customer and the Company regarding charges billed by the Company, the Company shall investigate the particular case and report the results thereof to the customer. During the period that the disputed amount is under investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The customer shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service. In the event the dispute is not resolved, the Company shall direct its personnel to inform the applicant or customer, of the right to have a supervisory review of the decision by contacting the Company at the address shown below. A complaint may be submitted either verbally or in writing to the following:

Vice President - Regulatory Affairs  
Xspedius Management Co. LLC  
7125 Columbia Gateway Drive, Suite 200  
Columbia, Maryland 21046  
1-800-831-0309

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**REGULATIONS** (Cont'd)

**2.5 Payment Arrangements** (Cont'd)

**2.5.2 Billing and Collection of Charges** (Cont'd)

**H. (Cont'd)**

If there is still a disagreement after investigation and review by the Company supervisory personnel, the Customer has the option to pursue the matter with the Arizona Corporation Commission. A complaint may be submitted either verbally or in writing to the following:

Arizona Corporation Commission  
Utilities Division  
1200 W. Washington Street  
Voice: (602) 542-4251  
Fax: (602) 542-2129

- I. The charges set forth in this Tariff for facility terminations contemplate installations made during regular business hours in normal locations and under normal working conditions. Any installations to be made under other circumstances are subject to additional charges.

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**REGULATIONS** (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Deposits

- A. Before the service or facility is furnished to a Customer whose credit has not been duly established under Company policies, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
1. an amount in excess of two (2) consecutive billing periods, or 90 days, whichever is less, or as may reasonably be required by the Company in cases involving service for short periods or special occasions; or
  2. one half (1/2) of the estimated charge for the minimum payment for a service or facility which has a minimum payment period of more than one (1) month; except that the deposit may include an additional amount in the event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.
- B. A deposit may be required in addition to an advance payment.
- C. The Company shall pay simple per annum interest on a deposit from the date of receipt by the Company pursuant to COMAR, 20.30.01.04D. The rate of the interest shall be a weighted monthly average of calendar year rates appropriate to the holding period.

The calendar year rates shall be established in December of each year to be effective January 1 of the following year. The rate shall be equal to the average of the percent yields of 1-year treasury constant maturities for September, October and November of the preceding year. Interest shall be paid annually, if requested by the customer, or at the time the deposit is returned.

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2.0 REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Deposits (Cont'd)

- D. The Company shall promptly and automatically refund the deposit plus accrued interest under the following conditions:
1. The customer has paid bills for service for the first four (4) years of service following payment of the deposit without having had service for nonpayment of bills within the last two (2) years;
  2. The customer has paid all bills without having had more than two occasions within the last twelve (12) months in which a bill was not paid in a reasonable period after it became due;
  3. The customer is not presently delinquent in the payment of bills;
  4. The customer has not presented a bad check in payment of his bills within the last two (2) years; and
  5. Detrimental credit information has not been recorded against the customer within the last two (2) years.
  6. If a customer does not meet the conditions identified in 2.5.3 D.1.-5. preceding, the Company shall thereafter review the account every twelve (12) months, and shall promptly and automatically refund the deposit plus accrued interest when the customer has met these standards.
- E. The Company may, at its option return the deposit plus accrued interest, in whole or in part, or credit the Customer's account earlier than the times prescribed in this regulation.

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2.0 REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Deposits (Cont'd)

- F. When a service or facility is discontinued, the Company, within 45 days, shall automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company. A transfer of service from one premises to another within the service area of the Company may not be deemed a discontinuance of service within the meaning of the regulations.
- G. The Company may apply a customer's deposit plus accrued interest, first against any unpaid balance due the Company for service as determined by the final bill issued to the customer, and then against any unpaid balance due the Company on any other account of the customer.
- H. The obligation to pay interest on a deposit shall cease upon the date it is returned; date service is terminated; or the date notice is sent to the customer's last known address that the deposit is no longer required.
- I. The Company shall keep records to show the name, account number of each depositor; the amount and date of the deposit; and each transaction concerning the deposit (a deposit waiver is not considered a transaction).
- J. The Company shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.
- K. A record of each unclaimed deposit shall be maintained for at least three (3) years, during which time the Company shall make reasonable efforts to return the deposits. Unclaimed deposits, with accrued interest, shall be credited to an appropriate account, or shall otherwise be disposed of according to law.

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**REGULATIONS (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.4 Refusal and Discontinuance of Service**

- A. Upon nonpayment of any amounts owing to the Company, bankruptcy, receivership, abandonment of service or abnormal access usage not covered adequately by a security deposit, the Company may, by giving written notice ten (10) days in advance to the Customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving written notice ten (10) days in advance to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by ten (10) days written notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon any governmental prohibition, or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may discontinue service upon ten (10) days written notice without incurring any liability.
- E. Upon the Company's discontinuance of service to the Customer under Section 2.5.7 A. or 2.5.7 B. following, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be due and payable within ten (10) days.

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1 **REGULATIONS** (Cont'd)

2.5 **Payment Arrangements** (Cont'd)

2.5.4 **Refusal and Discontinuance of Service** (Cont'd)

- F. When Private Line Service is provided by more than one Company, the companies involved in providing the joint service may individually or collectively deny service to a Customer for nonpayment. Where the Company(s) affected by the nonpayment is incapable of effecting discontinuance of service upon five (5) days, excluding Sundays and holidays, written notice without cooperation from the other joint providers of Private Line Service, such other Company(s) will, if technically feasible, assist in denying the joint service to the Customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Company initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate termination for nonpayment, in cases where a conflict exists in the applicable Tariff provisions, the Tariff regulations of the company whose Local Switching Center serves the Customer shall apply for joint service discontinuance.
- G. Upon failure of the customer to furnish the service equipment, permits, certificates, or rights-of-way, specified by the Company as a condition to obtaining service, or if equipment or permissions are withdrawn or terminated, the Company may discontinue or suspend service upon ten (10) days written notice.
- H. Upon failure of the customer to pay an increased security deposit when warranted by the Company to protect its revenues or upon failure of the customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.3A above, the Company may discontinue or suspend service upon ten (10) days written notice.
- I. Except as prohibited by State or federal law, the Company may refuse to connect or may disconnect service upon ten (10) days written notice for a former customer unless the customer has paid or made satisfactory arrangements to pay any outstanding bills, or undisputed portion of a disputed bill, for prior service.

2.0 **REGULATIONS** (Cont'd)

2.5 **Payment Arrangements** (Cont'd)

2.5.4 **Refusal and Discontinuance of Service** (Cont'd)

- J. The Company may discontinue or suspend service upon ten (10) days written notice for Customer's noncompliance with any provision of this Tariff if the noncompliance is not corrected

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within that ten (10) day period pursuant to COMAR 20.45.04.06. The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for services(s) furnished up to the time of discontinuance.

- K. The Company may not refuse service to a customer for nonpayment of an outstanding bill that is over seven (7) years, unless the customer signed an agreement to pay the outstanding bill before the expiration of this period or the outstanding bill is for service obtained by the customer in any manner described in COMAR 20.31.02.03D or COMAR 20.31.02.04A(1)-(4).
- L. The Company may discontinue the furnishings of any and/or all services(s) to a Customer, without incurring any liability immediately and without notice if the Company deems that such action is necessary to prevent:
- (a) a condition on the Customer's premises determined by the Company to be hazardous;
  - (b) Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others;
  - (c) Customer's tampering with equipment furnished and owned by the Company;
  - (d) Customer's unauthorized use of service by any method which causes hazardous signals over the Company's network;

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**2.0 REGULATIONS (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.4 Refusal and Discontinuance of Service (Cont'd)**

- L. The Company may discontinue the furnishings of any and/or all services(s) to a Customer, without incurring any liability immediately and without notice if the Company deems that such action is necessary to prevent: (Cont'd)
- (e) Customer's use of service or equipment in a manner to violate the law; or
  - (f) Customer's use, or attempt or use, service with the intent to void the payment, either in whole or in part, of the tariffed charges for the service by:
    - (1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this Tariff;
    - (2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
    - (3) Any other fraudulent means or devices.

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**REGULATIONS** (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Establishing Credit

- A. In order to establish credit, the Company may require an applicant to demonstrate good paying habits by showing that the applicant:
1. was a customer of a Arizona utility for at least twelve (12) months within the preceding two (2) years;
  2. does not currently owe any outstanding bills for utility service to a utility doing business in Arizona;
  3. did not have service discontinued for nonpayment of a utility bill during the last twelve (12) months that service was provided; and
  4. did not fail, on more than two occasions during the last twelve (12) months that service was provided, to pay a utility bill when it became due.
- B. In addition to the requirements of 2.5.5 A. 1.-4. above, the Company may require an applicant to satisfy any one of the following in order to establish credit:
1. Showing that the applicant has been actively engaging in its current business as a proprietorship, partnership, or corporation for a period of at least four (4) years;

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2.0 REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Establishing Credit (Cont'd)

- B. In addition to the requirements of 2.5.5 A. 1.-4. above, the Company may require an applicant to satisfy any one of the following in order to establish credit: (Cont'd)
  - 2. Demonstrating credit worthiness by showing that the applicant has made payment on credit accounts when due;
  - 3. Otherwise establishing the applicant's credit to the satisfaction of the Company in conformance with additional reasonable regulations the Company may adopt pursuant to COMAR 20.30.01.02B.
- C. Determination of credit worthiness shall be based upon information supplied through normal business credit reporting agencies, acceptable current financial statements, or other established accounts maintained in a satisfactory manner.
- D. If an applicant is unable to establish credit under the provisions of this section, the Company may require the applicant to establish credit by making a cash deposit to secure payment of a final bill for service.
- E. The establishment of credit under this section does not relieve the applicant or customer from compliance with the regulations of the Company as to prompt payment of bills, and does not relieve the customer from having service terminated for nonpayment of bills due from service furnished.
- F. The Company shall advise all applicants for service that a customer may be required to reestablish credit under this section, if the conditions of service or the basis on which credit was originally established materially change.

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2.0 REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Establishing Credit (Cont'd)

- G. If an applicant or customer, seeking to establish or reestablish credit under the provisions of these regulations, is dissatisfied with the Company's decision regarding establishment of service, the Company shall direct its personnel to inform the applicant or customer, of his right to have the problem reviewed by the Commission. See Section 2.5.2 I for the business address and telephone number of the Company and the Commission.
- H. The Company, upon request, shall furnish a copy of these regulations to the applicant for service or customer from whom a deposit is required. The copy shall contain the name, address, and telephone number of the Commission.

2.5.6 Reestablishment of Credit

- A. The Company may require an applicant for service who is a present or former customer of the Company to reestablish credit at the time of application if one of the following exists:
  - 1. Customer owes an outstanding bill for a prior service;
  - 2. Customer's account has been terminated by the Company within the last twelve (12) months of prior service for nonpayment of a bill;
  - 3. Customer failed to pay a nonresidential bill when it became due on more than two (2) occasions in the last twelve (12) months of prior service;
  - 4. Customer's account is more than one (1) month in arrears; or
  - 5. Conditions of service or the basis on which the customer's credit was originally established have materially changed.
- B. A customer who has established credit and is receiving service but who fails to pay a bill by the expiration date of a termination of service notice, may be required to reestablish credit by depositing the amount prescribed in 2.5.3, in addition to paying the outstanding bill and a reasonable reconnection charge.

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2.0 REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.7 Cancellation of Application for Service

- A. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- B. Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except as may be specified in this Section and Section 5.2.3.
- C. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the company that would have been chargeable to the Customer had service begun.
- D. The special charges described in Section 2.5.7 A. through 2.5.7 B. will be calculated and applied on a case-by-case basis.

2.6 Allowances for Interruptions in Service

Interruptions in service which are not due to the negligence of or noncompliance with the provisions of this Tariff by, the Customer or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth in Section 2.6.1 for the part of the service that the interruption affects.

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2.0 REGULATIONS (Cont'd)

2.6 Allowances for Interruptions in Service (Cont'd)

2.6.1 Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs of a failure of any component furnished by the Company under this Tariff. An interruption period begins when the Customer reports a service, facility or circuit, to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro-rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

No credit will be allowed for an interruption of less than twenty-four (24) hours. After the first twenty-four (24) hour period, a credit equal to 1/30 of the access facilities charges will be applied to each interruption which is in excess of twelve (12) hours and up to twenty-four (24) hours.

2.6.2 Limitations on Allowances

- A. No credit allowance will be made for:
  - 1. interruptions due to the negligence of, or noncompliance with the provisions of this Tariff by, the Customer, Authorized User, Joint-User, or other Common Carrier providing service connected to the service of Company;
  - 2. interruptions due to the negligence of any person other than the Company, including, but not limited to, the Customer or other Common Carriers connected to the Company's facilities;

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2.0 REGULATIONS (Cont'd)

2.6 Allowances for Interruptions in Service (Cont'd)

2.6.2 Limitations on Allowances (Cont'd)

A. No credit allowance will be made for: (Cont'd)

3. interruptions due to the failure or malfunction of non-Company equipment;
4. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
5. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
6. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; or
7. interruption of service due to circumstances or causes beyond the control of the Company,

B. Use of Alternative Service Provided by the Company:

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the Tariffed rates and charges for the alternative service used.

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2.0 **REGULATIONS** (Cont'd)

2.7 Cancellation of Service

2.7.1 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

If a Customer cancels services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and shall be payable within the period set forth in Section 2.5.2: all costs, fees, and expenses reasonably incurred in connection with 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer; plus 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus 3) all Recurring Charges specified in the applicable Tariff for the balance of the then current term.

The terms and conditions specified in Section 5.2.3 will apply for cancellation of an Access Service Request.

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2.0 REGULATIONS (Cont'd)

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent Company or affiliate of the Company (b) pursuant to any sale or transfer of substantially all the assets of the Company; or pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address, on each bill for service, to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this Tariff shall be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third (3rd) business day following deposit of the notice, communication, or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein

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2.0 **REGULATIONS** (Cont'd)

2.10 Definitions

Certain terms used generally throughout this Tariff for the Private Line Services of this Company are defined below.

Access: A connection between a Customer Premises and a Point of Presence of an Interexchange Carrier for the transmission of voice data or video/image information.

Access Service Request (ASR): The industry service order format used by Access Service customers and access providers as agreed to by the Ordering and Billing Forum.

Advance Payment: Payment of all or part of a charge required before the start of service.

Alternate Access: Alternate Access has the same meaning as Local Access except that the provider of the service is an entity other than the local Exchange Carrier authorized or permitted to provide such service. The charges for Alternate Access may be specified in a private agreement rather than in a published or special Tariff if private agreements are permitted by applicable governmental rules.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use Access Services or is placed in a position by the Customer, either through acts or omissions, to use Private Line Services.

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2.0 **REGULATIONS** (Cont'd)

2.10 **Definitions** (Cont'd)

Bit: The smallest unit of information in the binary system of notation.

Carrier or Common Carrier: See Interexchange Carrier or Exchange Carrier.

Channel(s): An electrical or, in the case of fiber optic-based transmission systems, a photonic communications path between two or more points of termination.

COMAR: Code of Arizona Regulations.

Commission: The Arizona Corporation Commission.

Company: Xspedius Management Co. of Pima County, LLC, which is the issuer of this Tariff.

Customer: The person, firm, corporation or other entity which orders or obtains Service and is responsible for the payment of charges and for compliance with the Company's Tariff regulations.

Dedicated: A facility or equipment system or subsystem set aside for the sole use of a specific Customer.

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2.0 **REGULATIONS** (Cont'd)

2.10 **Definitions** (Cont'd)

**Duplex Service:** Service which provides for simultaneous transmission in both directions.

**End User:** Any individual, association, corporation, governmental agency or any other entity other than a Carrier which subscribes to intrastate service provided by an Exchange Carrier and/or Company.

**Exchange Carrier:** Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service. The Company may be considered an Exchange Carrier for certain purposes, depending on the context.

**Fiber Optic Cable:** A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message. Transmission by Fiber Optic Cable is a form of wire communications.

**Firm Order Confirmation (FOC):** Acknowledgment by the Company of receipt of an Access Service Request from the Customer and commitment by the Company of a Service Date.

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2.0 **REGULATIONS** (Cont'd)

2.10 **Definitions** (Cont'd)

**Hub**: The Company office where all facilities are terminated for purposes of interconnection to Trunks and/or cross-connection to distant ends.

**Individual Case Basis**: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

**Interexchange Carrier (IC) or Interexchange Common Carrier**: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of state or foreign communication service for hire by wire or radio, between two or more exchanges.

**Kbps**: Kilobits, or thousands of Bits, per second.

**LATA**: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

**Local Access**: A dedicated or switched connection between two points within a LATA that is subject to this Tariff.

**Local Switching Center**: The switching center where telephone exchange service customer station Channels are terminated for purposes of interconnection to each other and to interoffice Trunks.

**Mbps**: Megabits, or millions of Bits, per second.

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2.0 **REGULATIONS** (Cont'd)

2.10 **Definitions** (Cont'd)

**Meet Point Billing**: The arrangement through which multiple Exchange Carriers involved in providing Access Services, divide the ordering, rating, and billing of such services on a proportional basis, so that each Exchange Carrier involved in providing a portion of the Access Service agrees to bill under its respective Tariff.

**Network**: The Company's digital fiber optics-based network located in the State of Arizona.

**Network Services (Private Line Services)**: The Company's telecommunications Services offered on the Company's Network.

**Node**: The Company office where all Customer facilities are terminated for purposes of interconnection to trunks and/or cross-connection to distant ends.

**Non-Recurring Charges**: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

**Point of Presence**: Location where the Customer maintains a facility for purposes of interconnecting to the Company's Network.

**Premises**: The space occupied by a Customer or Authorized User in a building or buildings or on contiguous property (except railroad rights-of-way, etc.).

**Private Line Services (Network Services)**: The Company's telecommunications Services offered on the Company's Network.

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2.0 REGULATIONS (Cont'd)

2.10 Definitions (Cont'd)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this Tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date. If the Company does not have an executed Service Order from a Customer, the Service Commencement Date will be the first date on which the service or facility was used by the Customer.

Service Order: The written request for Private Line Services executed by the Customer and the Company in a format devised by the Company; or, in the alternative, the submission of an Access Service Request by the Customer in the manner specified in this Tariff. The signing of a Service Order or submission of an ASR by the Customer and acceptance thereof by the Company usually initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff, but the duration of the service is calculated from the Service Commencement Date.

Service(s): The Company's telecommunications Network Services offered on the Company's Network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several customers.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

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3. SERVICES

3.1 General

Private Line Services consist of any of the services offered hereunder, either individually or in combination. Each service is offered independently of all others.

3.2 Transmission Service

3.2.1 Transmission Service is offered via the Company's facilities for the transmission of one-way and two-way communications.

3.2.2 Digital channels over the Company's Network are furnished for full-duplex transmission of digital signals at operating speeds as follows:

64 Kbps  
56 Kbps  
19.2 Kbps  
9.6 Kbps  
4.8 Kbps  
2.4 Kbps  
1.544 Mbps (DS-1)  
44.736 Mbps (DS-3)

Digital channels operating at speeds other than those listed above may be provided at the Company's option on an Individual Case Basis (ICB). The rates for the operating speeds outlined above are described in Section 4.2.3.

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3. **SERVICES** (Cont'd)

3.2 Transmission Service (Cont'd)

3.2.3 Digital channels furnished by the Company at 1.544 Mbps, interconnections to such channels and equipments interfacing to such channels shall meet the following characteristics:

Line Rate: 1.544 Mbps + 130 ppm

Line Code 1: Bipolar (Alternate Mark) Inversion

Line Code 2: Bipolar 8 zero substitution (B8ZS)

Line Impedance: 100 ohms + 5% balanced

Jitter: The multiplexer will add not more than 0.3 time slot of rms jitter to a DS-1 signal when looped at the DS-3 point.

3.2.4 Digital channels furnished by the Company at 44.736 Mbps, interconnections to such channels and equipment interfacing to such channels shall meet the following technical characteristics:

Line Rate: 44.736 Mbps + 20 ppm

Line Code: Bipolar with three-zero substitution (B3ZS)

Line Impedance: 75 ohms  $\pm$  5 percent unbalanced

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**PRIVATE LINE SERVICE**

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**4. RATES**

**4.1 Special Construction**

**4.1.1 Basis for Rates and Charges**

Rates and charges for special construction will be based on the costs incurred by the Company and may include (1) non-recurring type charges, (2) recurring type charges, (3) termination liabilities, or (4) combinations thereof.

**4.1.2 Basis for Cost Computation**

The costs referred to in 4.1.1 may include one or more of the following items to the extent that they are applicable:

- (a) cost installed of the facilities to be provided, including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
  - (1)equipment and materials provided or used,
  - (2)engineering, labor and supervision,
  - (3)transportation, and
  - (4)rights-of-way;
- (b) cost of maintenance;
- (c) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;

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4. RATES (Cont'd)

4.1 Special Construction (Cont'd)

4.1.2 Basis for Cost Computation (Cont'd)

- (d) administration, taxes and uncollectable revenue on the basis of reasonable average costs for these items;
- (e) license preparation, processing and related fees;
- (f) tariff preparation, processing and related fees;
- (g) any other identifiable costs related to the facilities provided; or
- (h) an amount for return and contingencies.

4.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

- A. The termination liability period is the estimated service life of the facilities provided.

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4. **RATES** (Cont'd)

4.1 Special Construction (Cont'd)

4.1.3 Termination Liability (Cont'd)

B. The amount of the maximum termination liability is equal to the estimated amounts for:

- (a) cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed including the cost of:

(1)equipment and materials provided or used,

(2)engineering, labor and supervision,

(3)transportation, and

(4)rights-of-way;

- (b) license preparation, processing, and related fees;

- (c) tariff preparation, processing, and related fees;

- (d) cost of removal and restoration, where appropriate; and

- (e) any other identifiable costs related to the specially constructed or rearranged facilities.

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**4. RATES (Cont'd)**

**4.1 Special Construction (Cont'd)**

**4.1.3 Termination Liability (Cont'd)**

- A. The applicable termination liability charge is based on the normal method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in section 4.1.3. B. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in section 4.1.3. B preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

**4.2 Transmission Service**

**4.2.1 General**

Rates are composed of two elements which may apply to a Customer's service, depending upon the specific service requested and its location.

- A. The channel termination rate element provides for the termination of the communications path at the Customer designated location. One channel termination charge applies for each Customer designated location at which a channel is terminated.

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4. RATES (Cont'd)

4.2 Transmission Service (Cont'd)

4.2.1 General (Cont'd)

B. The Channel Mileage rate element is determined by the Vertical ("V") and Horizontal ("H") Coordinates method. To determine the rate mileage between any two locations, V and H coordinates for each location will be determined by reference to National Exchange Carrier Association Tariff, FCC No. 4, using the appropriate serving wire center(s) for the service being provided and the following formula:

C. FORMULA '  $\% (V1-V2)^2 + (H1-H2)^2 / 10$

4.2.2 Voice Grade Service

There are two types of Voice Grade Services. The service is compatible with either 2-wire ground start and loop start equipment or 4-wire E/M signaling equipment. 4-wire supports analog data transmission speeds of up to 19.2 Kbps. The rates for Voice Grade channels are as follows:

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4. RATES (Cont'd)

4.2 Transmission Service (Cont'd)

4.2.2 Voice Grade Service (Cont'd)

A. This service consists of making Voice Grade Capacity available on a 24-hour per day, 7 days per week basis.

B. Voice Grade Service Rates:

Channel Termination, Per Point of Termination	Per Mo.
2-wire Voice/analog Data	\$26.00
4-wire Voice/analog Data	36.00

Channel Mileage	<u>Fixed</u>	<u>Per Mile</u>
0 to 8 Mile	\$12.56	\$ 0.80
8-25 miles	12.15	0.85
26-50 miles	9.50	1.05
50 + miles	8.50	1.10

Channel Termination, Per Point of Termination	<u>Installation &amp; Relocation</u>
2-wire Voice/analog Data	\$90.00
Subsequent, Same Location	90.00
4-wire Voice/analog Data	\$90.00
Subsequent, Same Location	90.00

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4. RATES (Cont'd)

4.2 Transmission Service (Cont'd)

4.2.3 Digital Data Services

Digital Data Service is provided at transmission rates of 2.4, 4.8, 9.6, 19.2, 56 and 64 Kbps.

A. This service consists of making DS-O capacity available on a 24-hour per day, 7 days per week basis.

B. Digital Data Rates

Channel Termination, - per point of termination	<u>Recurring Per Month</u>
2.4 Kbps	\$87.75
4.8 Kbps	89.12
9.6 Kbps	107.77
19.2 Kbps	200.00
56.0 Kbps	275.93
64.0 Kbps	275.93

Channel Mileage - over 0 mile	<u>Fixed</u>	<u>Per Mile</u>
2.4 kbps 0 to 1 miles	\$19.50	\$ 0.00
2.4 kbps 1 to 25 miles	97.50	0.78
2.4 kbps 25 - miles	117.00	1.11
4.8 kbps 0 to 1 miles	26.00	0.00
4.8 kbps 1 to 25 miles	123.50	1.11
4.8 kbps 25 - miles	143.50	1.56
9.6 kbps 0 to 1 miles	39.00	0.00
9.6 kbps 1 to 25 miles	162.50	1.56
9.6 kbps 25 - miles	169.00	1.95
19.2 kbps 0 to 1 miles	55.00	0.00
19.2 kbps 1 to 25 miles	235.00	4.25
19.2 kbps 25 - miles	250.00	6.20
56.0 kbps 0 to 1 miles	150.00	0.00
56.0 kbps 1 to 25 miles	305.50	6.89
56.0 kbps 25 - miles	325.00	10.40
64.0 kbps 0 to 1 miles	150.00	0.00
64.0 kbps 1 to 25 miles	305.50	6.89
64.0 kbps 25 - miles	325.00	10.40

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**4. RATES (Cont'd)**

**4.2 Transmission Service (Cont'd)**

**4.2.3 Digital Data Services (Cont'd)**

<u>Channel Termination</u> <u>- per point of termination</u>	<u>Installation &amp;</u> <u>Relocation</u>
2.4 Kbps	\$378.30
4.8 Kbps	378.00
9.6 Kbps	378.00
19.2 Kbps	378.00
56.0 Kbps	378.00
64.0 Kbps	378.00

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4. RATES (Cont'd)

4.2 Transmission Service (Cont'd)

4.2.4 DS-1 Service

DS-1 Service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video.

A. This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

B. DS-1 Rates

<u>Channel Mileage</u>	<u>Fixed</u>	<u>Per mile</u>
0-8 miles	\$88.00	\$13.55
9-25 miles	113.00	14.38
26-50 miles	118.00	14.51
50 + miles	130.00	15.05

Installation &  
Relocation

Channel Termination,	
- per point of termination	\$313.25
- Subsequent, same location	313.25
- Monthly Recurring	135.00

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**4. RATES (Cont'd)**

**4.2 Transmission Service (Cont'd)**

**4.2.5 DS-3 Service**

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 voice, Analog Data or Digital Data channels.

A. This service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

B.	DS-3 Rates	Recurring <u>Per Month</u>
	Channel Termination,	
	- per point of termination	ICB
	- Subsequent, same location	ICB
	Channel Mileage	
	Fixed	
	0-8 miles	ICB
	9-25 miles	ICB
	26-50 miles	ICB
	50 + miles	ICB
	Per mile	
	0-8 miles	ICB
	9-25 miles	ICB
	26-50 miles	ICB
	50 + miles	ICB
	Optional Features	
	- multiplexing, DS-3 to DS-1	ICB
		<u>Installation &amp; Relocation</u>
	Channel Termination,	
	- per point of termination	ICB
	- Subsequent, same location	ICB
	Optional Features	
	- multiplexing, DS-3 to DS-1	ICB

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**4. RATES (Cont'd)**

**4.2 Transmission Service (Cont'd)**

**4.2.6 Service Calls**

When a Customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer may be responsible for payment of a charge calculated from the time Company personnel are dispatched to the Customer Premise until the work is completed.

**A. Service Call Charge Rates**

Per hour rate,  
per technician

ICB

**4.2.7 Individual Case Basis Arrangements**

When the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be determined on an Individual Case Basis ("ICB"). Specialized rates or charges will be made available to similarly situated Customers on a nondiscriminatory basis.

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PRIVATE LINE SERVICE

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5.0 PRIVATE LINE SERVICE ORDERING

5.1 General

This section sets forth the regulations and order related charges for Private Line Service Requests (ASR) for Private Line Service, as defined in this Tariff. These charges are in addition to other applicable charges set forth in other sections of this Tariff.

5.1.1 Ordering Conditions

Except as provided elsewhere in this Tariff, all services offered under this Tariff will be ordered using an ASR. The format and terms of the ASR will be as specified in the industry Access Service Order Guidelines, unless otherwise specified herein. A Customer may order any number of services of the same type and between the same Premises on a single ASR. All details for services for a particular order must be identical.

The Customer shall provide all information necessary for the Company to provide and bill for the requested service. When placing an order for Private Line Service, the Customer shall provide the following minimum information:

- A. Customer name and Premise(s) address(es);
- B. Billing name and address (when different from Customer name and address);
- C. Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiations, order confirmation, interactive design, installation and billing.

The order date (Application Date) is the date on which the Company receives a firm commitment and sufficient information from the Customer to allow processing of the ASR. The Customer is advised of the critical events in the provisioning process, the Application Date, the Plant Test Date and the Service Commencement Date, at the time the Company gives the Customer a Firm Order Confirmation (FOC). The FOC is forwarded to the Customer within 2 business days after the date on which all information needed to process the ASR has been received by the Company.

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5.0 PRIVATE LINE SERVICE ORDERING (Cont'd)

5.1 General (Cont'd)

- 5.1.2 Provision of Other Services Unless otherwise specified herein, all services offered under this Tariff shall be ordered with an ASR.

With the agreement of the Company, other services may subsequently be added to the ASR at any time, up to and including the service date for the Private Line Service. When added subsequently, charges for a Design Change as set forth in Section 5.3 will apply when an engineering review is required.

Additional Engineering is not an ordering option, but will be applied to an ASR when the Company determines that Additional Engineering is necessary to accommodate a Customer request. Additional Engineering will be provided by the Company at the request of the Customer only when a Customer requests additional technical information after the Company has already provided the technical information included on the Design Layout Report as so forth herein. The Customer will be notified when Additional Engineering is required, and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the Customer agrees to the Additional Engineering, a firm order will be established. If the Customer does not want the service or facilities after being notified by the Company that Additional Engineering is required, the Customer may cancel the order and no charges will apply. Once a firm order has been established, the total charge to the Customer for the Additional Engineering may not exceed the original estimated amount by more than ten (10) percent.

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**PRIVATE LINE SERVICE**

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**5.0 PRIVATE LINE SERVICE ORDERING (Cont'd)**

**5.2 Private Line Service Order**

Except as provided elsewhere in this Tariff, an ASR is required by the Company to provide a Customer Network Service, as described herein. An ASR will be required for each new similar service arrangement or group of common circuits.

When a Customer requests new or additional Private Line Service, one or more ASR's may be required. The number of orders required is dependent on the type of services and/or facilities being requested.

When placing an order for Private Line Service, as described in Sections 5.2.1 and 5.2.2, respectively the Customer shall provide all standard ASR ordering information as specified in industry guidelines. The Customer will also be required to provide this information to order additional service for an existing service type.

**5.2.1 Private Line Service Date Intervals** Private Line Service is provided with one of the following Service Date intervals:

- Standard Interval
- Negotiated Interval

The Company will specify a FOC and the Service Commencement Date contingent on the ASR being complete as received. To the extent the Private Line Service can be made available with reasonable effort, the Company will provide the Private Line Service in accordance with the Customer's requested interval, subject to the following conditions:

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5.0 **PRIVATE LINE SERVICE ORDERING** (Cont'd)

5.2 **Private Line Service Order** (Cont'd)

5.2.1 **Private Line Service Date Intervals** Private Line Service is provided with one of the following Service Date intervals: (Cont'd)

- A. **Standard Interval** The Standard Interval for Private Line Service will be ten (10) business days from the Application Date. This interval only applies to standard service offerings for a Customer which is On-Net and at locations where there are pre-existing facilities to the Customer Premises. Private Line Services provided under the Standard Interval will be installed during Company business hours.
- B. **Negotiated Interval** The Company will negotiate a Service Date interval with the Customer when:
1. The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
  2. There is no existing facility connecting the Customer Premises with the Company; or
  3. The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if Additional Engineering is required to complete the order); or
  4. The Company determines that Private Line Service cannot be installed within the Standard Interval. The Company will offer a Service Date based on the type and quantity of Private Line Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date.

All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.

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**5.0 PRIVATE LINE SERVICE ORDERING (Cont'd)**

**5.2 Private Line Service Order (Cont'd)**

5.2.2 Private Line Service Request Modifications The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. Charges for Private Line Service service order modification will apply as set forth below, on a per occurrence basis.

Any increase in the number of Private Line Service lines, Network transport facilities or any change in engineering or functionality of a service will be treated as a new ASR with a new Service Date interval.

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5.0 **PRIVATE LINE SERVICE ORDERING** (Cont'd)

5.2 **Private Line Service Order** (Cont'd)

5.2.2 **Private Line Service Request Modifications** (Cont'd)

- A. **Service Commencement Date Changes** ASR service dates for the installation of new services or rearrangement of existing services may be changed, but the new service date may not exceed the original Service Commencement Date by more than thirty (30) calendar days. When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed thirty (30) calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. In addition, when the Customer submits a request for a Service Date Change that is less than five (5) business days from the date of notification by the Customer, a Service Date Change Charge and an Expedite Charge will apply. No Expedite Charge will apply if the Customer requests a Service Date Change that is more than five (5) business days from the date of request by the Customer but earlier than the original requested Service Commencement Date.

If the Customer requested service date is more than thirty (30) calendar days after the original service date, the order will be canceled by the Company on the thirty-first (31st) day. Appropriate cancellation charges will be applied. If the Customer still requires the service, the Customer must place a new ASR with the Company.

The Service Date Change Charge will apply on a per order, per occurrence basis for each service date changed. The applicable charges are set forth in Section 5.3.

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5.0 PRIVATE LINE SERVICE ORDERING (Cont'd)

5.2 Private Line Service Order (Cont'd)

5.2.2 Private Line Service Request Modifications (Cont'd)

- B. Design Change Charge The Customer may request a Design Change to the service ordered. A Design Change is any change to an ASR which requires Engineering Review. An Engineering Review is a review by Company personnel of the service ordered and the requested changes to determine what change(s) in the design, if any, are necessary to meet the Customer's request. Design Changes include such changes as the addition or deletion of optional features or functions, a change in the type of type of Channel interface. Any other changes are not considered Design Changes for purpose of this subsection and will require issuance of a new ASR and the cancellation of the original ASR with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a Design Change. The applicable charges, as set forth in Section 5.3, are in addition to any Service Date Change Charges that may apply.

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PRIVATE LINE SERVICE

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5.0 **PRIVATE LINE SERVICE ORDERING** (Cont'd)

5.2 Private Line Service Order (Cont'd)

5.2.2 Private Line Service Request Modifications (Cont'd)

- C. When placing a Private Line Service Order for service(s) for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Expedite Charge will not apply if the new Service Commencement Date is more than five (5) days from the date of the request to the Company of the expedited order request. The request for an earlier service date may be received from the Customer prior to its issuance of an ASR, or after the ASR has been issued but prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled work load, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply.

If the Company is subsequently unable to meet an agreed upon expedited service date, then the Expedite Charge will not apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedited request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

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PRIVATE LINE SERVICE

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5.0 **PRIVATE LINE SERVICE ORDERING** (Cont'd)

5.2 Private Line Service Order (Cont'd)

5.2.2 Private Line Service Request Modifications (Cont'd)

C. Expedited Order Charge (Cont'd)

In the event that the Customer requests a Service Date Change after the Company has received the original expedite request, the Expedite Charge will still apply.

An Expedite Charge will not be applied to orders expedited for Company reasons.

If costs other than additional administrative expenses are to be incurred when the Private Line Service Order is expedited, the regulations and charges for Special Construction as set forth in this Tariff will apply.

The Expedited Order Charge will apply on a per order, per occurrence basis.

- 5.2.3 Cancellation of a Private Line Service Request A Customer may cancel an ASR for the installation of Private Line Service at any time prior to notification by the Company that service is available for the Customer's use. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. A Customer may negotiate an extension of a service date of an ASR for installation of new services or rearrangement of existing service, in which case a Service Date Change Charge will apply. However, the new service date cannot exceed the originally established service date by more than thirty (30) calendar days. On the thirty-first (31st) day beyond the original service date, the ASR will be canceled and the appropriate Cancellation Charge will be applied.

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PRIVATE LINE SERVICE

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5.0 **PRIVATE LINE SERVICE ORDERING** (Cont'd)

5.2 **Private Line Service Order** (Cont'd)

5.2.3 **Cancellation of a Private Line Service Request** (Cont'd)

Except as stated herein, Cancellation Charges will apply on an individual case basis.

If the cancellation occurs prior to the Company's receiving the ASR, no charges shall apply.

If the Company misses a service date for a Standard or Negotiated Interval Private Line Order by more than thirty (30) days due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Company shall not be liable for such delay and the Customer may cancel the ASR without incurring Cancellation charges.

5.2.4 **Minimum Period of Service** The minimum period for which Private Line Service is provided and for which charges are applicable is one month.

A. The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Non-Recurring Charges will apply for the new service, and a new minimum period will be established:

1. a change in the identity of the Customer of record;
2. a move by the Customer to a different building;
3. a change in type of service;
4. a change in Private Line Service Interface (i.e., DS1 or DS3);

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PRIVATE LINE SERVICE

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5.0 **PRIVATE LINE SERVICE ORDERING** (Cont'd)

5.2 **Private Line Service Order** (Cont'd)

5.2.4 **Minimum Period of Service** (Cont'd)

- B. When Private Line Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:

The charge for one (1) month or fraction thereof is the applicable minimum monthly charge for the capacity made available to the Customer.

All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

5.3 **Private Line Service Ordering Charges**

Design Change will apply when ICB  
an engineering review is required.

Private Line Service Order Modification Charge ICB  
will apply on a per occurrence basis.

Service Date Change Charge will apply on a per order, ICB  
per occurrence basis for each service date changed.

Design Change Charge will apply on a per order, ICB  
per occurrence basis,  
for each order requiring a Design Change.

Expedited Order Charge will apply on a per order, ICB  
per occurrence basis.

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PRIVATE LINE SERVICE

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5.0 **PRIVATE LINE SERVICE ORDERING** (Cont'd)

5.3 Private Line Service Ordering Charges (Cont'd)

5.3.1 Service Implementation

A. Installation Charge, Per Service

DS-1

ICB

DS-3

ICB

5.3.2 Change Charges, Per Order, Per Occurrence

A. Service Date

ICB

B. Design Changes

ICB

C. Expedite Charge

ICB

5.3.3 Cancellation Charges, Per Order

ICB

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**ATTACHMENT C**

***TO BE PROVIDED***

**ATTACHMENT D**

**Applicant's Balance Sheet**

Xspedius Management Co., LLC  
CONSOLIDATED BALANCE SHEET  
Pro Forma as of June 1, 2002

	<u>ICP</u>	<u>NT</u>	<u>TOTAL</u>
CASH	\$18,750,000.00		\$18,750,000.00
Subscription Receivable	\$36,000,000.00		\$36,000,000.00
Organizaitonal Cost	\$1,500,000.00		\$1,500,000.00
Fixed Assets	\$18,750,000.00	\$50,000,000.00	\$68,750,000.00
Total Assets	<u>\$75,000,000.00</u>	<u>\$50,000,000.00</u>	<u>\$125,000,000.00</u>
Liabilities	\$0.00	\$50,000,000.00	\$50,000,000.00
Owner's Equity	\$75,000,000.00	\$0.00	\$75,000,000.00
Total Liabilities and Owner's Equity	<u>\$75,000,000.00</u>	<u>\$50,000,000.00</u>	<u>\$125,000,000.00</u>



Xspedius Management Co., LLC  
Income Statement  
Projected July 1, 2002 - June 30, 2003  
Arizona

	July	August	September	October	November	December	January	February	March	April	May	June	Year-to-Date
<b>Revenue:</b>													
Total Net Revenue	1,058,710.08	1,045,502.48	1,159,034.51	1,151,851.11	1,118,481.96	1,106,409.56	992,269.56	900,290.85	915,476.60	873,466.27	809,455.71	853,384.16	11,975,332.85
<b>Network Costs:</b>													
Total Network Costs	339,622.07	110,491.75	168,768.84	108,075.34	345,025.59	415,879.06	249,689.98	(21,213.19)	105,143.22	355,920.71	205,036.00	684,988.11	3,067,427.48
Gross Margin	719,088.01	935,010.73	990,265.67	1,043,775.77	773,456.37	690,530.50	742,579.58	921,504.04	810,333.38	517,545.56	595,419.71	1,68,396.05	8,907,905.37
Gross Margin %	0.68	0.89	0.85	0.91	0.69	0.62	0.75	1.02	0.89	0.59	0.74	0.20	74%
<b>Salaries and Wages:</b>													
Total Salaries and Wages	118,568.96	105,622.41	112,391.60	107,278.39	109,268.04	54,660.79	88,826.39	79,737.73	81,594.67	94,580.40	98,228.87	65,157.35	1,115,925.60
<b>Employee Benefits:</b>													
Total Employee Benefits	1,523.59	17,615.31	18,059.08	12,980.93	16,143.36	15,841.84	12,984.14	8,375.51	13,234.16	15,670.07	15,761.00	(18,640.76)	129,548.23
<b>Direct Operating Expenses:</b>													
Total Direct Operating Expenses	35,103.10	22,770.43	47,031.91	25,133.12	15,179.46	46,887.63	55,192.32	27,776.69	30,225.08	56,183.88	32,334.57	43,398.84	437,217.03
<b>Other Operating Expenses:</b>													
Total Other Operating Expenses	92,553.89	158,212.70	469,231.19	94,788.77	117,107.42	98,520.04	93,416.00	87,175.76	51,145.78	28,865.62	368,318.02	366,757.97	2,026,092.16
EBITDA (including non-cash compensation)	471,338.47	630,789.88	343,551.89	803,593.56	515,758.09	474,620.20	492,160.73	718,438.35	634,133.69	322,247.59	80,767.25	(288,277.35)	5,199,122.35
EBITDA (excluding non-cash compensation)	471,338.52	630,789.88	343,551.89	803,593.56	515,758.09	474,620.20	492,160.73	718,438.35	634,133.69	322,247.59	80,767.25	(288,277.35)	5,199,122.40
<b>Other Income and Expenses:</b>													
Total Other Income and Expense	347,802.03	265,730.78	370,017.00	315,137.56	(40,084.21)	373,808.62	413,477.11	361,336.96	493,600.61	312,190.94	407,867.69	1,860,097.57	5,480,982.66
<b>Income Taxes</b>													
NET INCOME (LOSS)	123,536.44	365,059.10	(26,465.11)	488,456.00	555,842.30	100,811.58	78,683.62	357,101.39	140,533.08	10,056.65	(327,100.44)	(2,148,374.92)	(281,860.31)